

## Cairngorms National Park Authority Corporate Plan Monitoring: Progress Against 46 Achievements

5th Update End November 2009

|   | Priority for Action in NP Plan /Achievements (Relevant Operational Plan Lines Indicated)   | Performance Monitoring Year 2 Milestone  | Comment on Progress towards 3 year achievement AND Years 1&2 milestones   | NPP Actions        |
|---|--|--|---|--------------------|
| <b>Conserving Biodiversity and Landscape to sustain our Natural and Cultural Heritage</b> |  |  |   |                    |
| 1   | A landscape framework is in place which supports the management of the Park's forests, woodland, moorland, upland and farmland areas. (1, 2, 6)                            | Modelling of public perceptions carried out  | Detailed project planning is underway and will be completed by end of December 09. Community engagement strategy is also being finalised and co-ordination with Local Development Framework and National Park Plan consultation is being planned.<br><br>Landscape Character Assessment is slightly delayed but will be completed by end of December 09. Geodiversity audit will be completed on time by March 2010.  | 1a, 1b, 1f         |
| 2   | A mechanism is in place which allows biodiversity information to be collated and accessed by anyone interested in the Park. (11, 12)                                       | Research and records collated  | NESBREC are collating and managing biodiversity records for the whole of park area. We are placing a high priority on recording with LBAP training and activity for 2010. We are developing ways to make it easier for the public to contribute records to NESBReC including through accommodation providers and other visitor attractions. SNH is working on web portal to make them easily accessible by the public.  | 3a, 3b             |
| 3   | Action on priority species and habitats most at risk has been stimulated/initiated to stop further loss and enhance biodiversity. (13, 14, 15, 16, 18, 19, 20, 21, 22, 27) | Level of additional work addressing priority species and habitats stimulated or levered in | Highest priority species and habitats are identified and action is being shared with range of partners and targeted in a variety of projects and initiatives. E.g. wildcat, red squirrel, water vole, black grouse, capercaillie, forest habitat network, lowland grassland, wetland restoration, action for mountain woodlands. Application for rare plant project has been approved and project will start this year. Additional work is planned for work on raptor monitoring to replace Alma the eagle following her death. | 3c – 3f<br>3h – 3k |
| 4   | Information on the cultural heritage resource within the Park is collated, accessible and used to conserve and promote the cultural heritage. (7, 8, 9, 10)                | No. of knowledge gaps filled   | The Community Heritage project and the Landscape Framework both provide mechanisms to take this forward and further work on these will start to develop a programme of action for future years. The project officer is now in post and has stated work on community engagement, project activity and hosting a conference on heritage activity within the CNP.  | 2a – 2d            |
| <b>Integrating Public Support for Land Management to Deliver Public Benefits</b>          |  |  |   |                    |
| 5   | Tailored public support and advice for land managers within the Park meets their needs and is co-ordinated at a  | Alignment of support with Landscape Framework  | <b>Needs more work/resources to be achieved because</b> it remains difficult to connect the national SRDP processes with the priorities and advice needed at a Park level. However, following the Board discussion on SRDP a meeting was held   | 1a, 1e             |

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|   | landscape scale. (35, 39)   |   | <p>with rPAC members to discuss broadening the role of the Land Management Support Officers (LMSOs). The LMSOs will work more proactively and provide an increased level of support for land managers that can deliver public benefits through SRDP. They are also now developing work through the Dee and Spey Catchment Partnerships and through the establishment of a new 'Farmer's Forum' for the Cairngorms.</p> <p>The Upper Dee Riparian woodland project report details potential for landscape scale riparian woodland subject to land manager aspirations and a meeting with the three estates was held in October to discuss the findings of the report and how to take this forward. This was a very constructive and positive meeting with the three estates and action following this will be twofold; 1) SRDP applications for new woodland coordinated by the Dee Fishery Salmon Board acting as agents with support from CNPA; and 2) the development of a LIFE (EU) funded research project to look at experimental natural protection methods for tree establishment in a grazed landscape. Work is continuing on other projects in the Dee Catchment partnership and the business plan has now been developed. This will detail future financial contributions to the partnership from CNP and other partners and a paper will be brought to the Board early next year to seek approval for this. The Spey CMP has been progressing well with 3 steering group meetings held, following on from the review of the plan and the stakeholder workshop held in June 09. An application to LEADER to fund the next stage of the partnership including appointing a Project Officer has been submitted and will be considered by the LAG in January 2010.</p> |             |
| 6 | Proactive advice enables land managers to make the most of the SRDP and other funds to deliver outcomes for the National Park. (40, 41) | Value of funds invested in NP. No. of RDCs in place | At the last report there were 57 cases approved to date within the Park area with a total value (over the lifetime of these plans) amounting to approximately £4.85m. Of these cases, LMSOs have been involved at some stage with at least 24 of them. The LMSOs have requested details of applications approved since then but are yet to receive that information.  | If, Ig      |
| 7 | Land management action on climate change has been encouraged/initiated to deliver the best possible impact on                           | No. of Green Farm Audits                            | 16 Green Farm Audits carried out across Park area in conjunction with SAOS in 2008. Details summarised in main report from SAOS. Farmers Guide produced on the back of this work that has received acclaim for its  | Ib, Id, Ih  |

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|  | tackling climate change. (36, 38, 42)   |  | ease of understanding of complicated subject matter. A meeting was held in November with the Scottish Government about joint action on this topic and following that a partnership meeting with SAC will be held in December to explore joint working under the Farming for a Better Climate programme.   |             |                     |                   |      |    |    |        |    |    |              |           |           |         |
| <b>Sustainable Deer Management to Benefit People and the Environment</b>   |   |  |   |             |                     |                   |      |    |    |        |    |    |              |           |           |         |
| 8  | There will be a large-scale patchwork of deer densities across the National Park underpinned by an inclusive deer management planning process (44, 45, 48)                      | Area covered by inclusive process              | CDAG are proceeding with a Deer Framework that will enable effective co-ordination between DMGs and set out how the national strategy for wild deer can be taken forward within the Park. Key to successful achievement will be the continued support of CDAG members and their engagement with DMGs in implementation.<br>The deer framework will endorse an inclusive deer management planning process. Uptake of that process will vary between deer management groups.  | Ia, Ib, Ie  |                     |                   |      |    |    |        |    |    |              |           |           |         |
| 9  | Greater public understanding of deer management (44, 45)  | No. of events held                             | Deer watching and school events have been held across the NP. Plans are being developed for providing improved interpretive material.   | Ia, Ib      |                     |                   |      |    |    |        |    |    |              |           |           |         |
| 10   | Opportunities to increase the economic value of wild deer are actively promoted. (48)   | Changes against socio-economic sample baseline | Economic opportunities are being promoted in new ways, including public and schools events to promote venison and engagement with tourism operators on wildlife tourism opportunities. Demonstration day on wildlife tourism to be held on 27 <sup>th</sup> November 2009. CNPA is an active member of the Scottish Venison Working Group and contributed to a venison reception for MSPs at Holyrood in January 2009 and Eat Venison Day (4 <sup>th</sup> September) promotion.  | Ie          |                     |                   |      |    |    |        |    |    |              |           |           |         |
| <b>Provide High Quality Opportunities for Outdoor Access to encourage more people to actively enjoy the outdoors</b> |   |  |   |             |                     |                   |      |    |    |        |    |    |              |           |           |         |
| 11   | Outdoor Access Authority duties are delivered effectively and efficiently and advice and support on outdoor access rights and responsibilities is promoted and upheld (67 – 78) | No. & type of access cases reported to CNPA    | <b>Year 1 milestone achieved. Year 2 milestone is on target.</b> Current caseload is shown below. 80% of the total cases reported relate to barriers and misleading or non-compliant information. <table border="1"> <thead> <tr> <th>Status</th> <th>As at November 2009</th> <th>As at August 2009</th> </tr> </thead> <tbody> <tr> <td>Live</td> <td>39</td> <td>39</td> </tr> <tr> <td>Closed</td> <td>34</td> <td>22</td> </tr> <tr> <td><b>TOTAL</b></td> <td><b>73</b></td> <td><b>61</b></td> </tr> </tbody> </table> | Status      | As at November 2009 | As at August 2009 | Live | 39 | 39 | Closed | 34 | 22 | <b>TOTAL</b> | <b>73</b> | <b>61</b> | 2a – 2l |
| Status   | As at November 2009   | As at August 2009                              |   |             |                     |                   |      |    |    |        |    |    |              |           |           |         |
| Live   | 39  | 39   |   |             |                     |                   |      |    |    |        |    |    |              |           |           |         |
| Closed   | 34  | 22   |   |             |                     |                   |      |    |    |        |    |    |              |           |           |         |
| <b>TOTAL</b>   | <b>73</b>   | <b>61</b>                                      |   |             |                     |                   |      |    |    |        |    |    |              |           |           |         |
| 12   | The Core Paths Plan is adopted which  | X% of paths in                                 | <b>Needs more work/resource to be achieved because</b> the methodology  | Ia, Ib, Ic  |                     |                   |      |    |    |        |    |    |              |           |           |         |

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|  | identifies over 850 km of key links in the Park's path network, including around 25 km new paths that will be built and open for public use by 2011 (52, 53, 54)                          | favourable condition  | devised to determine favourable condition has now been developed and piloted. This will now be implemented throughout the final quarter to provide relevant data on path condition.   |                  |
| 13   | The Speyside Way is extended from Aviemore to Newtonmore (56)   | Speyside way extension in place                                   | <b>Needs more work/resource to be achieved because</b> although the Speyside Way extension has been approved by the Minister, funding, planning approval and path agreements / path orders are still required. Securing sufficient funding is likely to be challenging but it is expected that works will commence in 2011 and could take up to three years to complete.  | 1e               |
| 14   | A Park-wide Trust is in place which provides a mechanism to manage outdoor access projects on a cooperative basis (55, 57 – 66)   | Total spend (£) invested in outdoor access projects               | <b>Milestones in year 1 and 2 have been achieved.</b> Trust has been operating since April 2008 and funding secured from a range of partners. Current forecast spend for 09/10 and 10/11 is £1.2 million of which CNPA will contribute a maximum of £365,000. In addition, funding for the four year Mountain Heritage Project which is due to start in summer 2010 has been secured from ERDF (£720,000) and has received Stage 1 HLF approval (£750,000). | 1d, 1f – 1o      |
| 15   | Comprehensive information about outdoor recreation opportunities across the Park is available – especially for young people, disabled people and people on low incomes (79 – 83, 91 – 94) | 50% of TICs & Ranger bases use branded information about the Park | <b>Should be achieved with existing work/resource because</b> VisitScotland are now developing detailed proposals for upgrading three larger VICs including prominent joint branding. Work is progressing at Crown Estate, Glen Muick and Rothiemurchus. New panels including panoramic paintings installed at Ralia (Highland Council) and Glen Tanar.   | 3a – 3e, 5a – 5e |
| 16   | Healthy walking groups are available in every community (91 – 94?)  | No. of communities with a healthy walking group                   | <b>Year 1 milestone achieved. Year 2 milestone is on target.</b> There are health walking groups operating in Ballater, Strathdon, Grantown, Aviemore and Nethybridge with additional specific targeted at smoking cessation in Grantown and Alzheimer Nordic walking and cancer care in Ballater. A volunteer walk leader course is planned for 16 January.  | 5a – 5d?         |
| <b>Making Tourism and Business more sustainable to create a high quality sustainable destination</b> |   |   |   |                  |
| 17   | Businesses within the Park provide a  | 80 businesses   | <b>Needs more work/resource to be achieved because</b> as at 30 Nov 09,   | 1a – 1c,         |

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|    | high quality, environmentally friendly service and benefit from using the Park brand  | awarded brand                                 | 199 businesses/producers/tourist associations were using the brand. A total of 38 have been awarded so far in FY09 (mostly craft and food producers). 3 year achievement is still possible and recruitment of temporary brand development officer will help improve business engagement. Encouraging businesses to engage in quality and environmental accreditation schemes (GTBS in particular) remains challenging.  | 1e, 2g, 3c          |
| 18 | Businesses within the Park have environmental plans in place  | 40+ businesses developing environmental plans | <b>Needs more work/resource to be achieved because</b> 3 year achievement is still possible but challenges remain with improving business interest and take-up. Detailed statistics on the number of businesses with environmental plans already in place is lacking. Other work at a national level (Business Environment Partnership) has shown how challenging it is to engage with a wide range of businesses. Fresh approach currently being developed with Highland Council and the Business Gateway service to provide better information, help to develop environmental management plans and, if appropriate, access to grant aid to implement improvements to business practice. | 2b                  |
| 19 | A voluntary contribution scheme for visitors and sustainability fund is in place to collect funding for conservation initiatives within the Park. | <b>Roll out of scheme</b>                     | <b>Needs more work/resource to be achieved because</b> a single overarching scheme was not recommended, at this time, by the study report, a view endorsed by the steering group. Various local 'payback' schemes already exist, at varying scales of operation, and COAT provides a park-wide opportunity for payback donations. Current work is focused on publicising those schemes that are already up and running and on clarifying the process for handling more significant payback contributions from larger events.  | 1d                  |
| 20 | All communities within the Park have community action plans in place  | 3+ new action plans                           | <b>Year 1 milestone achieved</b> – Grantown on Spey, Cromdale, Advie and Dulnain Bridge action plans completed and community actions taking place.<br><b>Year 2 milestone underway</b> – Ballater action plan has been finalised and public meeting held to discuss the actions already underway on 11 Nov 09. Dalwhinnie and Laggan community consultations are complete. Newtonmore and Kingussie community consultations are underway. Action plans are on track for completion in 2009/10.  | 1f (& Housing – 1a) |

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| 21  | Active support for communities and other potential beneficiaries within the Park to make the most of LEADER/other funding opportunities to lever extra funds into the Park (103) | LEADER allocation spent & extra funding (£2.1m) levered into the Park | <b>Should be achieved with existing work/resource because</b> Local Action Group, out of £2.2m funds from EU, CNPA, SNH & Highland LEADER £1.09m has been committed to over 100+ projects towards the end of year two of the Programme 2008 – 13. £1.98m of other public match funding and £295k of private funds have been committed to the area as part of the project funding packages. There continues to be a strong demand for funding and the Local Action Group will consider a further 25 projects in January 2010. The review of progress in October 09 confirmed the LAG aims were to develop Community Projects & Facilities, Broadband provision, Business Partnerships, Renewable Energy and Food & Drink. Transnational work with other EU countries to be explored. Provision of additional funding from Scottish Government will also need to be considered in the New Year, when funds are said to be transferred from SRDP - RPACs to LEADER.  | If          |
| <b>Making Housing more affordable and sustainable to help meet the needs of people living in the Park</b> |  |   |   |             |
| 22  | The Local Plan is adopted and implemented by the CNPA and the four Local Authorities to help deliver affordable and sustainable housing in the Park (184, 127)                   | Local Plan adopted and programme in place for active implementation   | <b>Needs more work/resource to be achieved because,</b> although the project management arrangements that have been established saw the Local Plan through the LPI in May/June 2009 and can potentially take it on to adoption in late 2010 or 2011, the receipt of the Reporters' recommendations in December 2009 means that consideration has to be given to post inquiry modifications that reflect that report. In addition, the implementation by CNPA in tandem with the 4 local authorities with regard to affordable and sustainable housing will continue to be extremely difficult in prevailing economic circumstances. We will have to work hard with partners, including Scottish Government, to ensure that sufficient resource is available to deliver on housing. This will certainly require further work and possibly more resource from CNPA.<br><b>Year 1 Milestone</b> has been met with regard to modifications agreed and consulted on. However, the LPI took place in Year 2, but that was mainly attributable to difficulty in obtaining Reporters. | 4a          |

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|    |  |  | <b>Year 2 Milestone</b> will not be met as the Reporters' recommendations were not received until December 2009. Work on post inquiry modifications has commenced, but consultation and the process of adoption will not be completed until year 3. The implementation programme is currently under preparation and can be in place late 2010.   |             |
| 23 | Potential sites have been identified for housing including affordable housing (128, 127)   | Reporter accepts land allocation and it is included in adopted LP.               | <b>Should be achieved with existing work/resource because</b> the Local Plan that went through the LPI has more than sufficient housing land supply according to the LPI Report<br><b>Year 1 Milestone</b> has been met as the Deposit Local Plan allocates sufficient land for the next 5 years and beyond.<br><b>Year 2 Milestone</b> is affected by the Reporters' recommendations received December 2009. We have to consider a reduced allocation, but after post inquiry modifications the Local Plan can proceed to adoption and the milestone can be largely met although actual adoption in Year 3.   | 4d, 4a      |
| 24 | Action to make a wider range of affordable housing available in the Park has been stimulated/initiated to help people living in the Park (121 – 124) | Reporter accepts policies for range of housing and it is included in adopted LP. | <b>Needs more work/resource to be achieved because</b> the economic climate continues to be in a state of recession. Private house building is still constrained however a variety of types of affordable housing continues to be delivered, and subject to planning permission and funds being available from the Scottish Government, there is a substantial programme of investment in the pipeline. All partners need to continue to work closely together to maximise the value of this investment within the Park.<br><b>Year 1 Milestone</b> has been met as the policies and allocations in the Deposit Local Plan allow for the full range of housing need.<br><b>Year 2 Milestone</b> is affected by the Reporters' recommendations received December 2009. There is support for need to provide for affordable housing, but we have to consider a reduced overall housing allocation. After post inquiry modifications the Local Plan can proceed to adoption and the | 2a – 2d     |

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|   |   |  | milestone can be largely met although actual adoption in Year 3.  |             |
| 25  | The sustainable design guide has been adopted to provide a consistent basis for pursuing high standards of sustainable design across the Park. (125, 126) | % of planning decisions taken on basis of design guidance. | <b>Should be achieved with existing work/resource because</b> an adequately resourced process is currently underway to complete the work and have the SDG consultation during Year 2 of the Corporate Plan with adoption along with the Local Plan early in Year 3.<br><b>Year 1 Milestone</b> was not met because of staff illness.<br><b>Year 2 Milestone</b> will not be met as the receipt of the Reporters' recommendations meant that SPG cannot be adopted until Year 3 and will therefore not be available for decisions in Year 2. | 3a, 3b      |
| <b>Raising awareness and understanding of the National Park to encourage people of Scotland to take pride in this special place</b> |   |  |   |             |
| 26  | Ranger services, Tourist Information Centres and other visitor centres across the Park are using the Park brand in a high profile way (135, 159, 160)     | 75% of ranger centres & TICs use the Brand                 | <b>Should be achieved with existing work/resource because</b> VisitScotland are now developing detailed proposals for upgrading three larger VICs including prominent joint branding. Work is progressing at Crown Estate, Glen Muick and Rothiemurchus. New panels including panoramic paintings installed at Ralia (Highland Council), Explore Abernethy and Glen Tanar.  | 2a, 5a, 5b  |
| 27  | A National Park web portal is in place and working effectively to meet customers/users needs (152, 153, 156)  | Phase 2 complete (local business & communities)            | <b>Needs more work/resource to be achieved because</b> a decision was taken not to launch the visitor-oriented National Park Portal so as to allow this work to be taken forwards by the Cairngorms Business Partnership through the work programme which has already been agreed. Further work is now required on the development of the National Park Portal with content for a wider range of audiences and this should be complete by Spring 2010.  | 4a, 4b      |
| 28  | Cairngorms National Park is well sign-posted and promoted across Scotland (131 – 133)   | 5 new pre-arrival locations signed                         | <b>Should be achieved with existing work/resource because</b> pre-arrival signs are now installed on all trunk roads leading to the CNP and there is agreement to re-sign the Highland Tourist Route in place. Preparatory work on signing the proposed new CNP boundary has begun.   | 1a - 1c     |
| 29  | Educational resources have been developed and a variety of formal and informal Park-related learning  | Increase in volunteers & JMA awards                        | <b>Should be achieved with existing work/resource because</b> of recent work with Teaching Learning Scotland: the new joint 'two year outdoor learning post' has been recruited and work with the outdoor learning  | 3d, 3i, 4g  |

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|  | opportunities have been delivered (146, 151, 158)  |   | networks is ongoing. The number of John Muir Awards has increased to 2200 this year.   |             |
| 30   | A co-ordinated, Park-wide programme of events promoting the special qualities of the Park is available and publicised for everyone to enjoy (149, 150) | No. of events held promoting the Park         | <b>Needs more work/resource to be achieved because</b> these events require better coordinating and more closely linking to special qualities of CNP. This will be addressed specifically at the 2009 CNP Rangers Gathering and by subsequent activity.  | 3g, 3k      |
| <b>Strategy and Communications to deliver our role effectively and efficiently</b> |  |   |  |             |
| 31   | A research programme is in place to provide information about the State of the Park (162)  | No. of knowledge gaps filled                  | <b>Should be achieved with existing work/resource because</b> research into the state of the Park has been prioritised by the requirements of the Priorities for Action during year years 1 & 2. The Economic Baseline Study, now completed, fills a significant gap in data   | 6a          |
| 32   | Lead & co-ordinate the implementation of the National Park Plan and make significant progress towards achieving the plan outcomes by 2012 (168, 169)   | NPP Annual Report                             | <b>Should be achieved within existing work/resource</b> 2008/09 NPP Progress report published and distributed in September.  |             |
| 33   | Prepare and report on CNPA Corporate Plan (170)  | CNPA Annual Report & operational plan updates | <b>Should be achieved with existing work/resource</b> through regular reports to Board on Corporate Plan delivery. CNPA Annual Report 2008/09 published and distributed in September 2009.   |             |
| 34   | Communications to support effective partnership working (171 – 178)  |   | <b>Should be achieved with existing work/resource because,</b> while there has been some impact on delivery in 2008/09 as a result of staff turnover and vacancies the Authority has maintained a good level of engagement with partners both through communications on individual projects and also through SEARS Communications Group and the Scottish Government Media Group. We are currently undertaking a strategic review of our approach to partnership engagement to inform future activity. There is also closer working with LLTTNP to develop National Parks communication activities. |             |

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| 35   | Using the Cairngorms National Park as the inspiration, and collating work by partners, our communications function has been deployed to publicise and promote awareness and understanding of climate change, and actions individuals can take. (116, 151, 163, 179, 196, 197) | No. of local business & community led initiatives in place to tackle climate change | <b>Should be achieved with existing work/resource because</b> delivery continues in line with planned activity and within resource allocations. Parklife, the CNPA magazine, the e-bulletin and the CNPA's press release service regularly feature stories on climate change and sustainability actions and projects. There are also various publications and leaflets relating to the CNPA's sustainability work and there is also a page on the CNPA website focusing on climate change/sustainability projects in land management, transport, tourism/business and communities. There is also close working with Clim-atic partners in relation to that work. Clim-atic and Low Carbon Cairngorms websites have also gone live, with on-going development. The latest communication activity focused on a ministerial and media launch for electric vehicle in November 2009.   | 3d, 3i, 6b  |
| <b>Planning and development management to ensure the Park is a well designed and sustainable place</b> |   |   |  |             |
| 36   | Planning & Development Management service delivered which is pro-active, efficient and effective and contributes to the Park aims & delivery of the National Park Plan (186)  | Maintain Year 1 Milestone in context of adopted CNP Local Plan                      | <b>Needs more work/resource to be achieved because</b> , although the planning team is established and delivering a service focused on the Park aims and NPP delivery, we have to continue improving both the way the service is delivered and the quality of development that takes place in the Park. The adopted CNP Local Plan and SPG will contribute to this process, but further work/resources are required to be truly proactive and able to spend the required time in improving the quality of developments. The planning team is currently reviewing all aspects of its operation with a view to improving efficiency and effectiveness. The changes currently being rolled out under the 2006 Act offer an opportunity to increase co-operation with the Local Authorities.<br><b>Year 1 Milestone</b> has been met and working practices are focused on ensuring that applications are brought to Committee as soon as all information is available.<br><b>Year 2 Milestone</b> has been met in terms of processing applications within 3 months when all information available. It has not however been possible to do this in context of adopted Local Plan as it is not yet available and the |             |

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|    |   |   | eventual date of adoption is dependent on the work needed on post inquiry modifications following consideration of the LPI Report received December 2009.   |             |
| 37 | Local Plan is in place and used as a basis for encouraging and managing sustainable development in the Park (127) | Local Plan adopted and programme in place for active implementation.              | <p><b>Needs more work/resource to be achieved because</b> the project management arrangements that have been established saw the Local Plan through the LPI in May/June and will see it on to adoption in 2010 following receipt of the Reporters' recommendations December 2009. By way of caveat, there has to be some reference to commentary on line 36 above with regard to the use of the Plan and the resources required to do this. This element is also dependent on ability of the 4 local authorities to use it effectively. Having just adopted a CNP Local Plan, the latter part of the Corporate Plan period will immediately involve work on the new Local Development Plan. Work/Resource implications on this achievement will therefore have to be very closely monitored.</p> <p><b>Year 1 Milestone</b> has been met with regard to modifications agreed and consulted on. The LPI took place in Year 2, but that was mainly attributable to difficulty in obtaining Reporters.</p> <p><b>Year 2 Milestone</b> will not be met as the Reporters' recommendations were not received until December 2009. Work on post inquiry modifications has commenced, but consultation and the process of adoption will not be completed until year 3. The implementation programme is currently under preparation and can be in place late 2010.</p> | 4a          |
| 38 | Supplementary guides are in place including sustainable design guide, renewable energy (182)                      | Housing, Renewables, Developer Contributions, Development Briefs for allocations. | <p><b>Should be achieved with existing work/resource because</b> the project planning process used to progress the Local Plan has included SPG. There is a programme in place and resources have been identified to carry out the work. The Planning Committee has already approved 2 SPG for consultation. There has been informal discussion on others, including SDG, and Committee will formally consider them all for consultation in during 2010. Consultation will then proceed with eventual adoption in Year 3 along with the Local Plan. The final tranche should be brought forward for</p>  |             |

## Cairngorms National Park Authority Corporate Plan Monitoring: Progress Against 46 Achievements

5th Update End November 2009

|   | Priority for Action in NP Plan /Achievements (Relevant Operational Plan Lines Indicated)  | Performance Monitoring Year 2 Milestone                               | Comment on Progress towards 3 year achievement AND Years 1&2 milestones  | NPP Actions |
|---|---|---|--|-------------|
|   |   |   | consultation and adoption later during Year 3.<br><b>Year 1 Milestone</b> not met mainly as a result of the level of Local Plan work, staff illness and the AHR application.<br><b>Year 2 Milestone</b> partially met in terms of bringing SPG to Committee, but formal adoption not until Year 3.   |             |
| 39  | Enforcement monitoring of the local plan and planning and development management process and conditions (183)                                   | All development actively monitored in accordance with programme.      | <b>Should be achieved with existing work/resource because</b> there is now a dedicated resource in place for this function, particularly with regard to development management. Arrangements will be in place for monitoring the Local Plan once it is adopted and work is progressing on the new Local Development Plan.<br><b>Year 1 Milestone</b> met with regard to enforcement post in place. Enforcement Charter was adopted early in Year 2 following reports to Planning Committee.<br><b>Year 2 Milestone</b> has been met. |             |
| 40  | E-Planning regime established and widely used (185)   |   | <b>Should be achieved with existing work/resource because</b> it is being developed as part of the Scotland wide roll out of e planning. In tandem with local authorities and agencies. Andy Rinning is co-ordinating as Project Manager.  |             |
| <b>Corporate Services – as a public body the CNPA has a duty to deliver a high quality, continually improving, efficient and responsive service</b> |   |   |  |             |
| 41  | Lead, co-ordinate & deliver service improvements (192 – 195, 198, 199, 200 – 204)   | “Best Value” service improvement action plan delivered satisfactorily | <b>Should be achieved with existing work/resource because</b> relevant work is embedded within activities of existing staff and delivery plans. Earlier completion of annual accounts certification achieved (June 09). Third year of benchmarking costs underway. Undertaken staff survey through Sunday Times “Best Places to Work” scheme, results of which will inform future internal service improvement plans. Latest review of Best Value action plan due to come to Management Team in February.                            |             |
| 42  | Staff trained and able to participate in SEARS; working arrangements with other public bodies to facilitate seamless service to public (such as | .   | <b>Should be achieved with existing work/resource because</b> we continue, within existing resource allocation, to participate in SEARS' customer service improvements. Maintaining an overview on potential development of SEARS Rural Hubs as centres of joint customer service.   |             |

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5th Update End November 2009

|    | Priority for Action in NP Plan /Achievements (Relevant Operational Plan Lines Indicated)  | Performance Monitoring Year 2 Milestone  | Comment on Progress towards 3 year achievement AND Years 1&2 milestones   | NPP Actions |
|----|---|--|---|-------------|
|    | shared service points; secondments of staff) (205 – 207)  |  | Shared corporate service activities underway with Loch Lomond and the Trossachs NPA, Scottish Natural Heritage and SEPA.  |             |
| 43 | Lead own internal organisational greening initiatives to identify and implement sustainability improvements in policies and practices (196) | 2% to 3% annual reduction in carbon emissions from CNPA business travel                            | <b>Should be achieved with existing work/resource because</b> action ongoing to further reduce emissions from vehicle travel in 2009/10 supported by close ongoing monitoring. Further investment in new, lower emission pool cars implemented in October 2009 and more planned for April 2010. Milestone for 2008/09 exceeded with total reduction in assessed emissions in excess of 5%. On target to deliver further 2% reduction in 2009/10. Achieved Green Tourism Business Scheme GOLD award in October 2009 in recognition of various organisational greening actions implemented over course of last 3 years. |             |
| 44 | Realise 2% efficiency savings (199 – 201)   | 2% efficiency savings delivered  | <b>Should be achieved with existing work/resource because</b> 2008/09 final accounts confirm first year milestone of 2% saving has been achieved. Plans in place, budgets adjusted accordingly and monitoring confirms Authority is on target to realise a further 2% in savings in 2009/10 within budget figures agreed by Finance Committee.  |             |
| 45 | Implement internal equalities action plans (202)  | Internal equality actions implemented satisfactorily and in line with Equality Schemes Action Plan | <b>Should be achieved with existing work/resource because</b> monitoring of the Authority's equality scheme action plans highlight that we delivered the great majority of actions intended in 2008/09. Board on 30 October noted progress made on Disabilities actions and agreed new targets to build on previous action plan. More detailed Equality Impact Assessments now beginning to be carried out across the full range of the Authority's activities and progress monitored by the Authority's internal Equalities Group.   |             |
| 46 | Encourage others to deliver equality action plans and meet best practice standards  |  | <b>Should be achieved with existing work/resource because</b> the Authority's Equality Group continues to oversee the organisations' work in encouraging others to adopt best practice in equalities standards. The Authority is working very closely with Inclusive Cairngorms in particular, to promote equalities issues with a wide range of organisations, to encourage operations that meet the highest equality standards e.g. through grants programme and planning applications. Initiating review of joint work with  |             |

**Cairngorms National Park Authority Corporate Plan Monitoring: Progress Against 46 Achievements**

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|  | <b>Priority for Action in NP Plan /Achievements (Relevant Operational Plan Lines Indicated)</b> | <b>Performance Monitoring Year 2 Milestone</b> | <b>Comment on Progress towards 3 year achievement AND Years 1&amp;2 milestones</b>   | <b>NPP Actions</b> |
|--|---|--|--|--------------------|
|  |   |  | Loch Lomond and the Trossachs (LLT) NPA whereby we can promote equalities work undertaken by CNPA and assist LLT NPA to build on that. |                    |