Internet and Mobile Connectivity in the Cairngorms National Park

| Do you have Broadband?		
Answer Options	**Response Percent**	**Response Count**
Yes - I have a Broadband Account	93.7%	594
Yes - I have Mobile Broadband via 3G	15.3%	97
No - I use Dial-up	1.7%	11
No - I do not have my own internet access	4.4%	28
	answered question	634
	skipped question	0

Do you have Broadband?
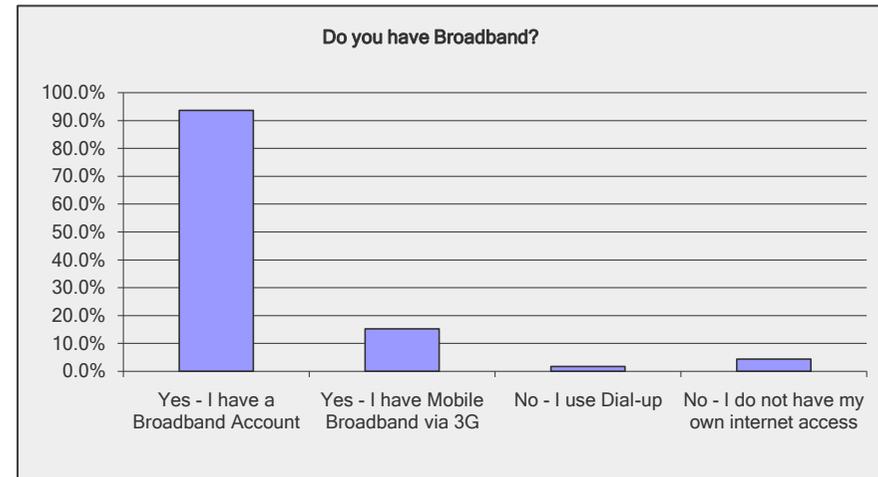
Internet and Mobile Connectivity in the Cairngorms National Park

Why do you use Dial-up?

Answer Options	Response Percent	Response Count
Because I am unable to access Broadband	83.3%	5
Because Broadband is too expensive	0.0%	0
Because Dial-up meets my requirements	0.0%	0
Other (please specify)	33.3%	2
	answered question	6
	skipped question	628

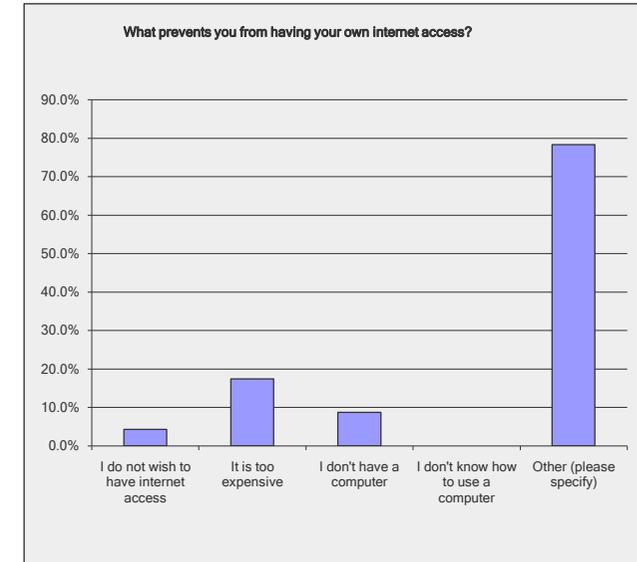| Number	Response Date	Other (please specify)	Categories
1	Dec 12, 2011 1:42 PM	The ony available is via Avanti satellite - at £27 for half-a-Meg......	
2	Dec 12, 2011 12:14 PM	Because it is so slow	

Why do you use Dial-up?
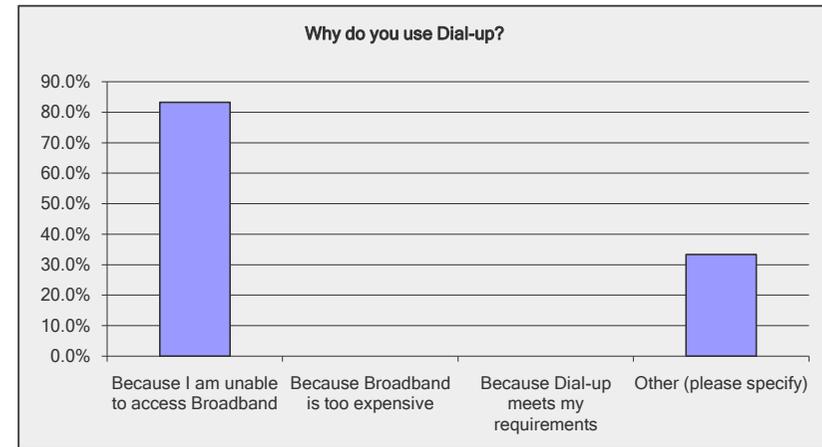
Internet and Mobile Connectivity in the Cairngorms National Park

What prevents you from having your own internet access?

Answer Options	Response Percent	Response Count
I do not wish to have internet access	4.3%	1
It is too expensive	17.4%	4
I don't have a computer	8.7%	2
I don't know how to use a computer	0.0%	0
Other (please specify)	78.3%	18
	answered question	23
	skipped question	611

Number	Response Date	Other (please specify)	Categories
1	Jan 9, 2012 2:21 PM	Business need provided by other means.	
		The questionnaire does not allow comments elsewhere regarding mobile phone access - which is essential for land-based industries which work across a wide geographical area - postcodes and phone numbers do not provide this information. Modern health & safety systems require the use of mobile phones and the lack of coverage for significant forest areas results in more expensive solutions being adopted and also inhibits on site ordering of spare parts leading to increased machinery downtime (ie increased costs) - improved mobile phone coverage will assist with both of these business important issues.	
2	Jan 6, 2012 5:18 PM	cannot get a good service where I live so I use my fathers in Aviemore	
3	Jan 6, 2012 3:54 PM	no bt infrastructure in Corgarff	
4	Jan 5, 2012 10:14 AM	the property I own is for holiday letting use only	
5	Jan 5, 2012 9:43 AM	We purchased a property in summer 2005which did not have a telephone line. Accordingly, I use Mifi mobile internet access from the company Three	
6	Jan 4, 2012 7:45 PM	Would like to have intermittent access at our rental cottage by using a 3G broadband dongle, but the 3G network in Nethy Bridge is non-existent.	
7	Jan 4, 2012 2:19 PM	Very poor phone line at remote location.	
8	Jan 4, 2012 12:39 AM	Accomodation is on a site, which provides internet access at a price.	
9	Dec 21, 2011 9:19 AM	Its a holiday let and am considering wi-fi.	
10	Dec 20, 2011 4:02 PM	I own a self catering property which has had the phone line disconnected - most people have mobiles but we are getting more requests for broadband/wi fi.	
11	Dec 20, 2011 2:50 PM	NO broadband access	
12	Dec 20, 2011 1:15 PM	Not available on our exchange - we want it but can't get it.	
13	Dec 19, 2011 7:41 PM	We are a self catering business and the additional cost to provide broadband would mean we would have to increase rental prices if we also wanted to continue to provide access to the Dalfaber Resort/swimming pool. its hard to justify provision of both wihin presnet rental costs.	
14	Dec 19, 2011 6:45 PM	There are not enough lines in Laggan for us to get a broadband line	
15	Dec 15, 2011 4:35 PM	I cannot get a connection set up due to "lack of space on the exchange" !!	
16	Dec 12, 2011 9:32 AM	No internet connectivity at premises as local telephone exchange requires upgrading (Corgarff). Operating a local business without internet access is extremely difficult. Many companies provide free delivery if products are ordered online. However, having to order products by phone we are charged a delivery fee. Also, HMRC only now accept returns online, which means having to rely on the generosity of our friends/family (who do have internet access) to submit these returns. Lack of email access is also a real handicap. The Scottish Government have advised that they wish everyone to have fast broadband access - we would be happy with basic broadband access. Instead of focusing on high speed access for towns and cities (who are nearer retail outlets and other facilities), there should be a focus on getting remote communities online. I'm sure we are not the only community in the CNP in this situation.	
		Mobile connectivity - we have had to purchase a signal booster to allow us to make / receive phone calls from our business premises. Yet another drawback and added expense.	
17	Dec 12, 2011 9:17 AM	No internet connectivity at home due to the local telephone exchange (Corgarff) requiring to be upgraded. All residents in Corgarff are in this situation, though some receive internet access through the Avanti Satellite system (cost up to £50 per month!)	
18	Dec 9, 2011 1:51 PM	Internet access is not available to my business in Glenmore	

What prevents you from having your own internet access?

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How reliable do you find your internet connection?		
Answer Options	**Response Percent**	**Response Count**
Very reliable, the connection never drops	7.3%	41
Speed varies from time to time, but the connection rarely	56.1%	315
Speed varies considerably and the connection regularly	32.1%	180
Very poor connection, which drops out all the time	4.5%	25
answered question		561
skipped question		73

How reliable do you find your internet connection?

- Very reliable, the connection never drops
- Speed varies from time to time, but the connection rarely ever drops
- Speed varies considerably and the connection regularly drops
- Very poor connection, which drops out all the time
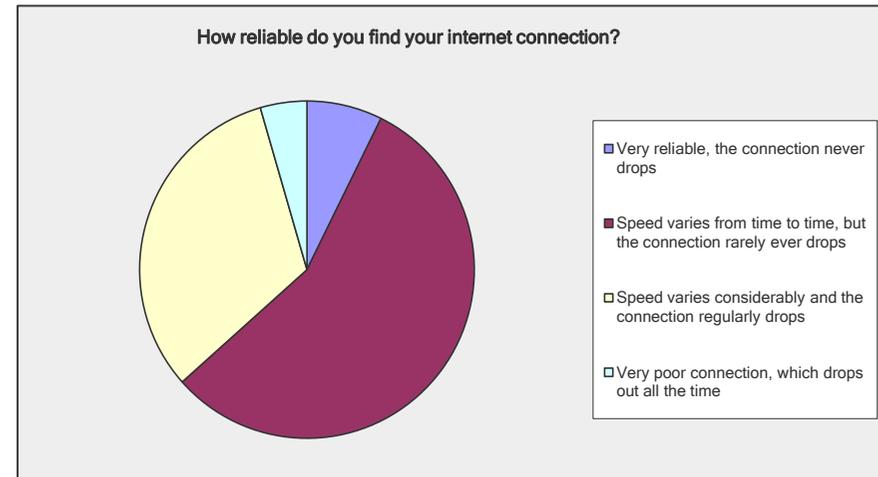
Internet and Mobile Connectivity in the Cairngorms National Park

How would you rate the speed of your connection given the things that you are normally using it for?		
Answer Options	Response Percent	Response Count
Very Slow	14.7%	82
Slow	28.6%	159
Okay	37.2%	207
Good	18.3%	102
Brilliant	1.1%	6
answered question		556
skipped question		78

How would you rate the speed of your connection given the things that you are normally using it for?

- Very Slow
- Slow
- Okay
- Good
- Brilliant
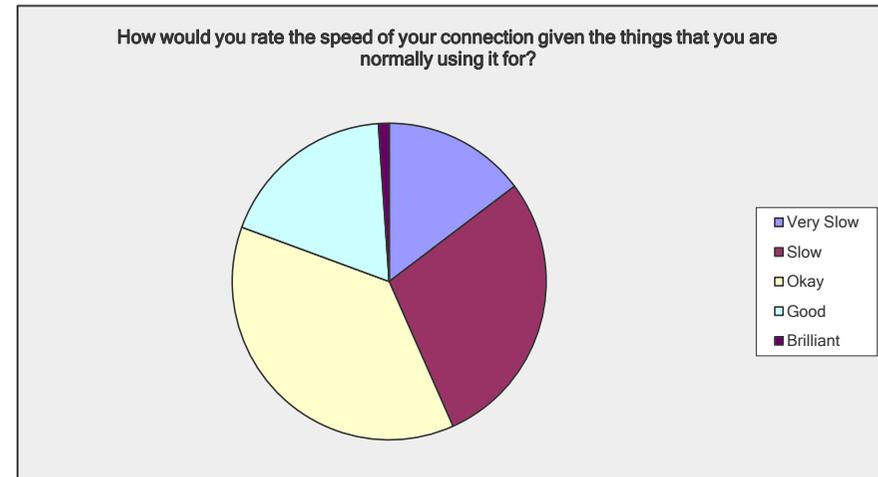
Internet and Mobile Connectivity in the Cairngorms National Park

What type of Broadband Account do you have? (if you have both please fill in a separate questionnaire for each one)		
Answer Options	Response Percent	Response Count
Business	36.0%	201
Residential	64.0%	357
	answered question	558
	skipped question	76

What type of Broadband Account do you have? (if you have both please fill in a separate questionnaire for each one)
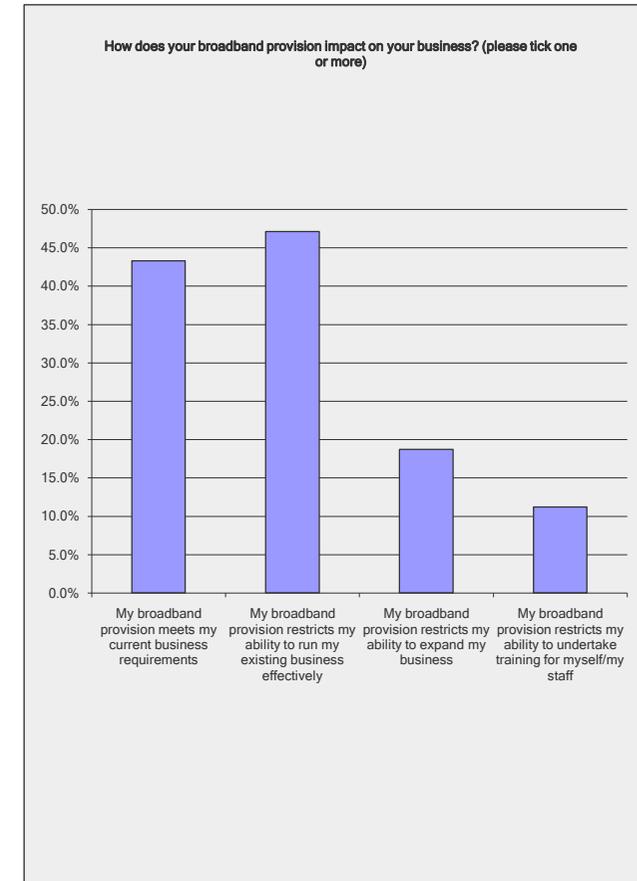
- Business
- Residential
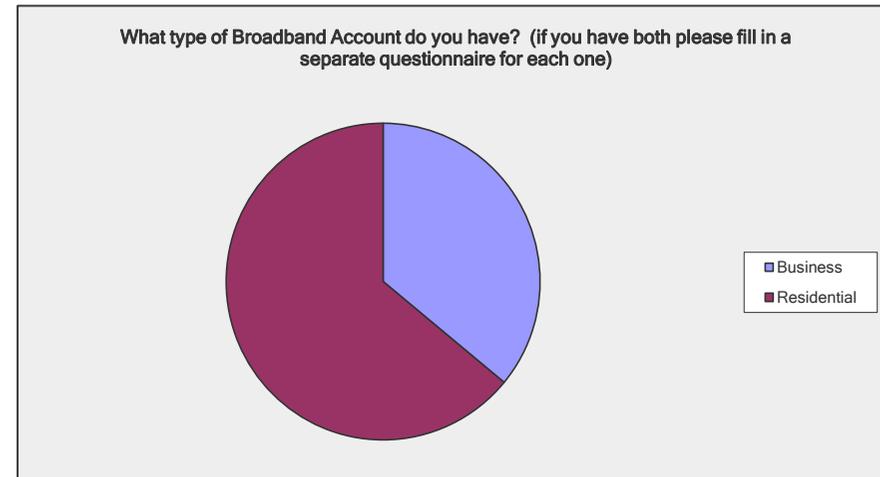
Internet and Mobile Connectivity in the Cairngorms National Park

How does your broadband provision impact on your business? (please tick one or more)

Answer Options	Response Percent	Response Count
My broadband provision meets my current business	43.3%	81
My broadband provision restricts my ability to run my	47.1%	88
My broadband provision restricts my ability to expand	18.7%	35
My broadband provision restricts my ability to undertake	11.2%	21
Comment		54
	answered question	187
	skipped question	447

Number	Response Date	Comment	Categories
1	Jan 10, 2012 5:18 PM	The BT Exchange in Glenshee provides a theoretical internet speed of up to 512 Kb/s. In practice the actual download speeds for Glenshee properties rages from 420Kb/s at best, to 280Kb/s and quite often as low as 48Kb/s . By today's standards, and especially in comparison with the service available in urban areas, and indeed most rural areas, this data speed is totally inadequate for business use (with frequent drop-outs and time-outs). While we hear constantly of UK and Scottish Government initiatives to improve broadband services to rural communities, the Glenshee Exchange continues to be one of the few not to have been upgraded. As a result, our community and businesses are falling ever further behind in their ability to keep up with other communities and businesses. While our users pay the same costs as other BT customers, we suffer from an unfair disadvantage through a greatly inferior service. Leaving aside the purely leisure aspects of having an inadequate broadband capability, there are serious educational and business disadvantages to our community. Many local businesses need to be able to rely on higher broadband speeds in order to function effectively and competitively in this ever tougher economic climate. I ask that you use your influence to achieve an urgent upgrade to the Glenshee Exchange.	
2	Jan 10, 2012 4:17 PM	We are ona special wireless connection provided for educational establishments because there is no landline connection available in Glenmore. Surely we should be able to access high speed broadband in this major tourist area.	
3	Jan 10, 2012 4:10 PM	Response times are woeful. Staff are waiting for a ridiculous time for screens to populate. It is barely worth the effort.	
4	Jan 10, 2012 12:10 PM	We run a consultancy business and property business partly in london and partly in Aviemore. We hoped to run them from Aviemore only but given the very poor broadband service simply cannot. It's as black and White as that. The poor broadband prevents us from moving our business 100 percent. There is no other reason preventing us.	
5	Jan 10, 2012 10:21 AM	VERY, VERY POOR SERVICE.	
6	Jan 9, 2012 2:16 PM	Uploading content to my websites is extremely slow	
7	Jan 9, 2012 1:50 PM	Slow connection speed coupled to working remotely through a central server makes business tediously slow	
8	Jan 8, 2012 12:02 PM	Various things that we'd like to try but not while the service may be unreliable	
9	Jan 7, 2012 3:48 PM	Could be done quicker if speed was improved	
10	Jan 6, 2012 7:01 PM	It's one of our biggest frustrations - wanting to work hard to run/develop the business, but being unable to due to awful connectivity.	
11	Jan 6, 2012 5:14 PM	When we lost the phone service,again! for 12 days before Christmas,nightmare! it took the engineers 4 days to fix. They told us the equipment was put in 1935 and so is difficult to repair. That totally beggars belief. How can anything put in 1935 be compatible with todays phonelines and ultimately broadband?	
12	Jan 5, 2012 6:49 PM	Only slightly, in that we can't offer our volunteer staff a very wide band-width or high speed (see below) Otherwise OK.	
13	Jan 4, 2012 6:44 PM	Although it meets my present requirements I do have to wait considerable periods for a response. This takes up valuable time.	
14	Jan 4, 2012 12:29 PM	Faster is always better.	
15	Dec 26, 2011 1:07 PM	With connectivity failures on a regular basis we lose booking due to e-mail enquiries not being responded to as the e-mail has not reached us. Also, on a day to day basis, it is very frustrating not being able to complete certain tasks due to internet problems.	
16	Dec 23, 2011 6:04 PM	As long as connection is acheived and maintained	
17	Dec 23, 2011 2:38 PM	We run a wifi system off our broadband and we urgently need a faster, more powerful service.	
18	Dec 22, 2011 3:51 PM	Our Line has been down for 8 days and has just been repaire. It was installed in 1935 and is an old lead coverd cable. the lead cracks and water gets in and we are therefore unable to even take credit card payments which is a bind. We have to go down to the village with a lap top get onto wifi to answer e-mails.....	
19	Dec 22, 2011 3:02 PM	We run constant internet access, 2 IP phone lines, web conferences and more with no problems.	

How does your broadband provision impact on your business? (please tick one or more)
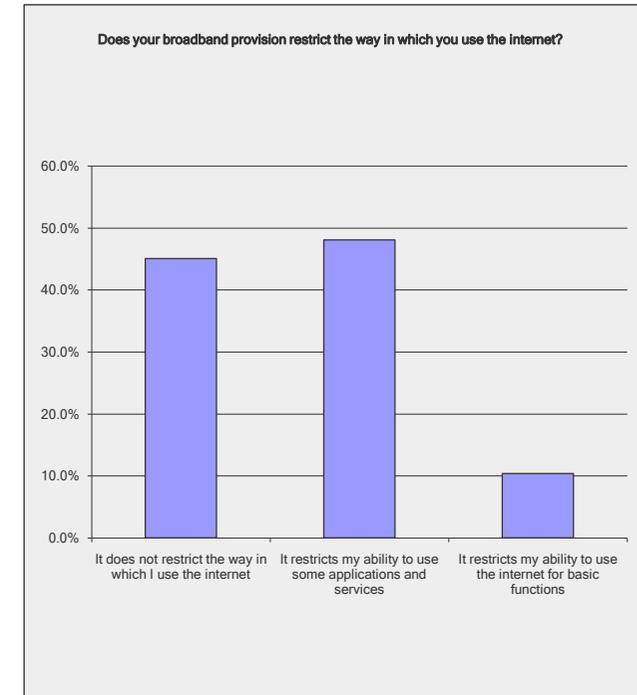
20	Dec 22, 2011 11:00 AM	Some locations are slower / less reliable than others and therefore limit the work that can be completed there.
21	Dec 21, 2011 10:14 PM	attachment sizes are limited and downloading / uploading large files takes a long time.
22	Dec 21, 2011 6:03 PM	because of the poor connection we have been forced into taking an additional office in an area with better connection speed so we can carry out basic office duties.
23	Dec 21, 2011 4:17 PM	We are a hotel. The broadband is sufficient for emails and basic browsing, however it does not provide adequate speeds to allow much guest or staff usage.
24	Dec 20, 2011 1:10 AM	satalite costs far to much
25	Dec 19, 2011 8:56 PM	BUT ONLY JUST
26	Dec 19, 2011 7:50 PM	All Rural transmitters should have 3G compatibility. Our local one certainly doesn't and so limits the use of smartphones (including any CNP apps).
27	Dec 19, 2011 7:26 PM	Need to VPN to corporate network in Edinburgh. Connection very poor and slow for this.
28	Dec 19, 2011 5:54 PM	The frequency with which it cuts out is more limiting than the speed. But I have had to turn away potential guests because we dont have high speed broadband
29	Dec 19, 2011 3:25 PM	Very slow ....
30	Dec 19, 2011 3:19 PM	The poor broadband provision has a serious impact on my productivity (which I can directly compare to when I work in Edinburgh with a good fibre connection).
31	Dec 19, 2011 3:14 PM	This answer isn't strictly true but it's closest. My main business use is for internet banking and some on-line shopping - the connection dropping causes frustration but I usually get there eventually. Training I hadn't considered but if it was reliable would see it as an option for myself.
32	Dec 19, 2011 3:08 PM	We run an internet business and would like to use video more but cannot view this ourselves and we are at a disadvantage as we cannot use the internet in the same way as our users.
33	Dec 16, 2011 10:58 PM	We in the UK, are on average, not very willing to accept change. This is going to be a problem in the future. New methods of travel, communication & increasing standards that people expect.
34	Dec 16, 2011 4:45 PM	The broadband supplied is a very slow 2Mb and, although we have a business contract, it slows noticeably when pupils return from school and at weekends when we do a lot of our internet work
35	Dec 15, 2011 2:12 PM	Some of the software packages that we use are being upgraded but the updates are web based. We are not able to move forward with these updates because our connectivity is not good enough.
36	Dec 14, 2011 6:11 PM	Generally if need large files or training need to go home outwith area to download or upload as speed very poor.
37	Dec 14, 2011 2:59 PM	Here at Glenmore we have terrible broadband, the exchange is not big enough for my organisation to have its own connection.
38	Dec 13, 2011 10:22 AM	We had to upgrade to using ISDN lines in order to meet our requirements but speed can still be an issue at times.
39	Dec 13, 2011 9:38 AM	We have satellite connection which is very weather dependant and it severely restricts our business operations during inclement weather.
40	Dec 12, 2011 6:01 PM	The are times that the connection is so slow that I have difficulty in downloading information.
41	Dec 12, 2011 5:50 PM	Time is continuously wasted through drop outs and very slow speeds.
42	Dec 12, 2011 4:21 PM	doubly isolated: rurality plus poor connectivity
43	Dec 12, 2011 2:55 PM	Especially for web based conferencing and interactive on-line courses where video is important
44	Dec 12, 2011 12:18 PM	Most stuff is do- able but takes longer than it should due to slow connection
45	Dec 12, 2011 12:04 PM	The drop outs from the provider plus slow speed means that we are not as competitive or efficient as businesses in other parts of the country.
46	Dec 12, 2011 10:20 AM	Unable to run interactive web based conferencing sessions
47	Dec 12, 2011 9:45 AM	we have digitalal high way
48	Dec 12, 2011 9:06 AM	slow download speeds restrict sharing of large documents easily
49	Dec 11, 2011 11:38 AM	we use skype a lot fot video-conferencing etc - can be very frustrating when we lose bandwidth As we spend considerable amount of our time updating web sites which have their data bases on line, it means one has to continually uploaded work, so every time one saves work, the 10 to 20 or even 30secs delay really mounts up throughout the day. Also Sociall media is increasingly important for businesses all needing go internet access.
50	Dec 9, 2011 4:13 PM	we youse on line booking so have to check our bookings regularly, so good speed would be very helpful.
51	Dec 9, 2011 11:45 AM	Broadband phones cut out frequently, especially at locations more than 1 mile from Aviemore
52	Dec 9, 2011 11:16 AM	We have continous access to servers outside the UK to download information relevant to the manufacture of our components. Slow broadband compromises our operation and encourages inefficiency.
53	Dec 9, 2011 10:55 AM	We would move to a cloud server if broadband was more stable.
54	Dec 8, 2011 3:05 PM	I am looking for advice so we can have a faster product

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Does your broadband provision restrict the way in which you use the internet?

Answer Options	Response Percent	Response Count
It does not restrict the way in which I use the internet	45.1%	243
It restricts my ability to use some applications and	48.1%	259
It restricts my ability to use the internet for basic	10.4%	56
Comment		106
	answered question	539
	skipped question	95

Does your broadband provision restrict the way in which you use the internet?

Number	Response Date	Comment	Categories
1	Jan 14, 2012 11:33 AM	It is not fast enough for true streaming video capability - particularly at HD quality, and upload speeds are not all that good.	
2	Jan 13, 2012 11:13 AM	bbc I playerand the likes are difficult to watch at times,i.e. streaming temperamental.	
3	Jan 10, 2012 10:38 PM	in evenings it can be very slow if you are accessing music and videos	
4	Jan 10, 2012 7:17 PM	There have been breaks in the service occasionally which has been of significant inconvenience at the time.	
5	Jan 10, 2012 6:22 PM	Using Video or TV streamed services is usually impossible.	
6	Jan 10, 2012 5:18 PM	The BT Exchange in Glenshee provides a theoretical internet speed of up to 512 Kb/s. In practice the actual download speeds for Glenshee properties rages from 420Kb/s at best, to 280Kb/s and quite often as low as 48Kb/s The limited speed causes frequent time-outs while accessing email and during on-line transactions.	
7	Jan 10, 2012 5:00 PM	The BT Exchange in Glenshee provides a theoretical internet speed of up to 512 Kb/s. The actual download speeds for Glenshee properties rages from 420Kb/s at best, to 280Kb/s and quite often as low as 48Kb/s.

By today's standards, and especially in comparison with the service available in urban areas, and indeed most rural areas, this data speed is totally inadequate (with frequent drop-outs and time-outs). While we hear constantly of UK and Scottish Government initiatives to improve broadband services to rural communities, the Glenshee Exchange continues to be one of the few not to have been upgraded. As a result, our community suffers from an unfair disadvantage through a greatly inferior service. | |
8	Jan 10, 2012 4:10 PM	Terribly restrictive due to extreme slowness.	
9	Jan 10, 2012 12:10 PM	I cannot download very large files- I would have to wait hours. I ask someone to download in london and post me the documents!	
10	Jan 10, 2012 10:21 AM	SEVERE RESTRICTIONS	
11	Jan 10, 2012 9:54 AM	In the past year I have experienced a few occasions when no service was available and it has caused significant inconvenience on those occasions.	
12	Jan 10, 2012 9:52 AM	The speed of my broadband can vary from 280kb 400kb depending on the time of and the day of the week	
13	Jan 9, 2012 10:14 PM	i tried to do this survey but it dropped out when I was only 50% through	
14	Jan 9, 2012 8:12 PM	Tit is too slow and unreliable for video and often takes 15 mins to send pictures. It also frequently fails to handle large documents	
15	Jan 9, 2012 11:24 AM	Theer are issues ocasionally ... I take it its to do with capacity and other users at peak times	
16	Jan 8, 2012 11:43 PM	Downloading can be slow especially at busy times. This is worrying as we are situated relatively close to the BT exchange.
Internet outages have occurred a few times a month recently. The router has been functioning correctly but all internet and email connections have gone down.	
17	Jan 8, 2012 11:32 PM	Large downloads can be slow, especially at busy times. This is not satisfactory considering that our house is relatively close to the BT exchange.
Additionally we have experienced internet outages (several per month) some of just a few minutes and some much longer. Our router has been operating corectly, but these outages have been a complete shutdown of internet and email.	
18	Jan 8, 2012 3:57 PM	Can be very slow opening some sites and often when clicking on a related link.	
19	Jan 7, 2012 3:48 PM	It takes too long to load up some pages and I sometimes give up and phone instead	
20	Jan 5, 2012 6:49 PM	We have summer staff who may have study requirements that are restricted.	
21	Jan 5, 2012 4:20 PM	Any attachment size over 2MB is too large to download reliably. Any updates to software etc are too large to download. I use internet cafe and mobile connection when I visit places with 3G mobile connection rates	
22	Jan 5, 2012 3:39 PM	Hang-ups, drop-outs & slow downloading (especially during evening hours) are problems	
23	Jan 5, 2012 11:31 AM	And I pay a premium because the telephone exchange is unbundled. This is a tax on rural living.	
24	Jan 4, 2012 6:20 PM	I am completeing this as a business user. I manage the Sporting Estate from my home using the same computer and broadband access as for my personal use.	
25	Jan 4, 2012 5:54 PM	We have satellite broadband as we live too far from the BT exchange.	

26	Jan 4, 2012 3:27 PM	I find downloading or uploading files of more than 5MB usually crashes the system, so I have to download these files at friends/colleagues etc. For files of 5MB and smaller it takes a while my connection is about 0.5MB. The main problem is downloads for programme updates which sometimes can be very large and then requires taking the computer, a desktop, to wherever I intend to download the files.
27	Jan 4, 2012 2:16 PM	We use our residential BT Broadband as our business medium as well because we work from home, our major concern is the Vodafone signal rather than the Broadband as that is just unreliable and is constantly dropping out, but to be honest the broadband is ok.
28	Jan 4, 2012 12:33 PM	The connection is for a holiday home. When the line drops the router has to be reset. This causes guests some inconvenience as they have to phone us to find out why they have no connection.
29	Jan 4, 2012 12:32 PM	It takes an age to download or watch any form of media. Often it just freezes or drops out.
30	Jan 3, 2012 3:50 PM	It's too slow to download any form of attachment. Video clips are impossible, ie utube!!
31	Jan 3, 2012 1:39 PM	It is sometimes not good enough for streaming video or radio e.g. BBC iPlayer.
32	Jan 2, 2012 4:43 PM	We have no online access. We took advantage of Government grant for Satellite (Avanti) provision. This is expensive with no benefits as offered by BT for telephone or TV or other facities at reduced cost. Avanti is better with the new satellite, but is not good for internet access unless one buys the higher speed and does not work for SKYPE because of the extra delay.
33	Dec 31, 2011 9:21 AM	Speed is too slow for many services to run
34	Dec 26, 2011 8:22 PM	I am very limited in what I can download because of the very slow connection rate and the "drop outs". This is totally inadequate to working from home
35	Dec 24, 2011 8:28 AM	evening speed can be too low for iplayer
36	Dec 23, 2011 2:38 PM	We would like to improve/upgrade the wifi service we offer which is good but not excellent. This is entirely due to the restriction on the broadband connection due to the area in which we are located.
37	Dec 22, 2011 11:49 PM	it is a bit slow , but as long as i get my e-mails it,s no problem too many people are hooked on technology these days, nothing makes me more annoyed than acustomer coming to my hotel from 3000 miles away and asking for free wifi, we are in the highlands do activities or take in the scenary why come all this way to look at a computer screen. also in laggan business money £50,000 was stolen by the usual free money grabbers and still no new internet connection where did this money go, time to call in the law i think.
38	Dec 22, 2011 3:51 PM	Its so slow that I cant spend to much time on the net...
39	Dec 22, 2011 8:11 AM	Whilst it doesn't stop us doing anything on the net, it is just very slow on occasions, wasting unneccessary time, time we could use better elsewhere.
40	Dec 21, 2011 6:03 PM	We can only receive sattelite broadband, this is slow at the best of time, but is even worse at peak times, it is almost impossible to send or receive data once the schools have finished, there are also restrictions on the monthly allowance.
41	Dec 21, 2011 5:01 PM	The short video clips which often come in BBC web site news pages are not really useable. Nothing can be "streamed".
42	Dec 21, 2011 3:23 PM	If the internet connection is slow then I tend to close down the computer and go and do something else. Hopefully when I come back to trying again it will be less busy and I can get online without too much bother.
43	Dec 20, 2011 2:44 PM	I run a website for a charity from home - any windy day or if we have snow - it is quite likely we will lose our connection and then there is all the hassle of having to contact the ISP to try to get it restored. In the afternoon and evening I don't have enough bandwidth to watch any videos such as those on BBC i player. It's very frustrating as I paid AOL for a premium service with upgraded performance but it just doesn't happen.
44	Dec 20, 2011 9:30 AM	it can be quite slow when streaming programmes e.g. Iplayer and 4OD
45	Dec 20, 2011 8:46 AM	Speed is approx 450mbs. Enough for basic functions. I cannot get FM or digital radio and hoped that internet radio would be a solution, however the bandwith is insufficent to support the radio and internet surfing at the same time. Downloading music can be risky and I wouldn't even attempt iPlayer or video download.
46	Dec 19, 2011 8:56 PM	IT IS SLOW SO DOES STEALTIME
47	Dec 19, 2011 7:50 PM	We pay for a 20Mb broadband connection via BT. Realistically our connection has a speed of only 0.5Mb. Our email regularly fails if large items are sent/received.
48	Dec 19, 2011 7:26 PM	As before - VPN to corporate network a problem
49	Dec 19, 2011 3:19 PM	I need to be able to move large files but my connection if not fast enough for doing this reliably or practically.
50	Dec 19, 2011 3:16 PM	We cannot use BBC Iplayer or stream video from Youtube etc or use Skype which is a problem as we have close relatives abroad who do not have landlines.
51	Dec 19, 2011 3:08 PM	We upload a lot of data everyday and sometimes the connection is so slow it does not work and this means we cannot always provide a professional service to our clients.
52	Dec 19, 2011 11:38 AM	Doing research takes a long time - but part of that may be me not knowing the best way to go about it.

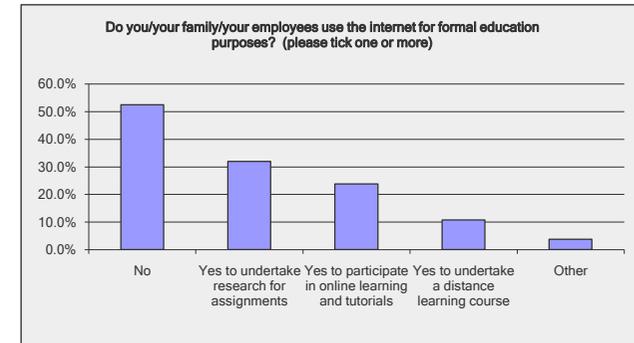|		
53	Dec 16, 2011 5:41 PM	My ability to carry out research and quite basic online functions is constantly impeded by poor broadband provision. It does not allow me to work at the pace at which I wish to work. I lose time sitting waiting for sites to load, often I give up in frustration which effectively means I do not have access to all the materials I would want, need and expect to be able to access. For instance, when I tried later in the survey to check my broadband speed, I waited while it tried to load for 12 minutes before giving up.
54	Dec 16, 2011 5:36 PM	Unable to use e.g. television streaming, sometimes restricts radio streaming, skype can be intermittent.
55	Dec 16, 2011 5:30 PM	Sometimes it's fast enough for basic stuff, but often I may as well just have dial up, given the lack of speed & connectivity.
56	Dec 16, 2011 4:05 PM	In some instances the broadband speed is so slow that basic functions are restricted - though this is uncommon
57	Dec 16, 2011 4:00 PM	I can usually watch programmes on BBC iplayer, but they quite often freeze and I am sometime told that I don't have enough bandwidth. I cannot watch in HD.
58	Dec 15, 2011 1:10 PM	Sometimes I cannot watch some programmes on BBc iplayer as it tells me that it does not have enough bandwidth.
59	Dec 14, 2011 10:38 PM	Watching TV on the internet is impossible and listening for radio is difficult
60	Dec 14, 2011 6:11 PM	again many functions eg file transfer, web updates etc restricted as well as for training and development
61	Dec 13, 2011 8:55 PM	I can't down load movies or watch tv via laptop as connection breaks up
62	Dec 13, 2011 5:04 PM	I might download larger items more regularly if the connection was quicker.
63	Dec 13, 2011 4:26 PM	I just get fed up with the speed and so dont use it so frequently for things I would like to.
64	Dec 13, 2011 3:38 PM	Could do more with large documents with greater speed.
65	Dec 13, 2011 9:38 AM	when the broadband speed is slow, it inhibits our ability to send and receive large files effectively.
66	Dec 12, 2011 10:11 PM	The poor functionality is usually at weekends and public holidays. Other times it can be fine. But when it is not working it impedes my ability to complete assignments and work from home.
67	Dec 12, 2011 8:48 PM	The connection speeds should be much higher.
68	Dec 12, 2011 8:14 PM	I find my internet connection more than adequate at about 6.5Kps.
69	Dec 12, 2011 6:13 PM	I am finding that our download speed is getting slower recently.
70	Dec 12, 2011 6:06 PM	Very difficult to view videos online.
71	Dec 12, 2011 6:01 PM	Greater speed would enable me to fully utilise internet services and have a faster response time to email inquiries.
72	Dec 12, 2011 5:50 PM	Cannot up load heavy files for brochures, whisky labels etc.
73	Dec 12, 2011 5:40 PM	Takes too long somrtimes
74	Dec 12, 2011 4:41 PM	I can access everything if I'm patient ....
75	Dec 12, 2011 4:21 PM	basic web browsing, and sending any sort of media are hampered.
76	Dec 12, 2011 3:26 PM	It can be very slow at peak times, evenings, weekends etc.
77	Dec 12, 2011 2:40 PM	Watching videos, loading photos can sometimes be slow
78	Dec 12, 2011 12:53 PM	Prevents streaming of video files and download of large files
79	Dec 12, 2011 12:49 PM	It limits the amount of multi-tasking I can do - e.g. can't have more than one browser open.
80	Dec 12, 2011 12:22 PM	The cost of provision and the lack of choice of providers in the area restricts the way i use the internet due to cost. I understand that i have little choice as to who i can use due to the distance from the exchange.
81	Dec 12, 2011 11:19 AM	Streaming can be difficult
82	Dec 12, 2011 10:06 AM	Downloading large programmes can tkae a long tiem e.g BBC iPlayer
83	Dec 12, 2011 10:03 AM	sometimes video content takes a while to load and catch up with itself, but not sure if that is the broadband or the computer. I have been told recently that we had 8 (megs?) which was noted as being quite fast but I thought the top was 20?
84	Dec 12, 2011 9:54 AM	I am in Grantown and my connection is fast enough for my present use. It is not reliable for streaming video though (BBC iplayer).
85	Dec 12, 2011 9:34 AM	Streaming can be a problem
86	Dec 12, 2011 9:30 AM	I am told distance from the exchange and surrounding hills are a factor
87	Dec 12, 2011 9:28 AM	I have a Residential account at home in Kingussie PH21 1EP and a business account at Newtonmore Riding Centre PH201AT (This one is very slow :-( )
88	Dec 12, 2011 9:01 AM	Streaming movies is NOT my lifestyle, but the inability to watch more than three or four seconds of a video clip on a BBC news page, before it freezes and then plays the next few seconds and then freezes again, is exasperating. Downloading an update to the mapping on my motoring GPS is an overnight job. Worse, however, in a way, is the surly and uninformative way in which BT treats reports of faults.
89	Dec 12, 2011 8:57 AM	Slow to stream movies and music at certain times of day
90	Dec 12, 2011 8:53 AM	It is slow to stream movies and music
91	Dec 12, 2011 8:52 AM	Moved from AOL to BTinternet & line connection improved beyond recognition. Dont know if there is any difference in terms of service provided by BT line rental to its own customers and those of its competitors, but the change was so marked that it aroused my suspicions!

92	Dec 12, 2011 7:30 AM	Maily used for email, facebook and website in connection with Sports Club of which I am Chairman. Also used for routine family & friends contact, for educational purposes by my son and for work related matters by my wife and muself, both employed in Education. Connection with family & friends also made via SKYPE. We also make regular use of the connection for general news, weather and other information, including shopping at home and abroad. It is also used in connection with reserving or making enquiries about transport, accommodation etc. This includes current and projected road and general travel conditions which in this area can have a major impact upon our plans and lives.
93	Dec 11, 2011 11:38 AM	The low speed means that one does not do soemthings that one would do if we had city connections speeds!
94	Dec 10, 2011 12:21 PM	General emailing is okay and basic surfing, but accessing more complex functions such as webinars, working remotely, uploading files onto sites such as youtube and using skype are either impossible or painfully slow.
95	Dec 10, 2011 10:26 AM	Signal is poor and at times non existent
96	Dec 9, 2011 8:59 PM	Cannot use I-player most of the time as not sufficient broadband width
97	Dec 9, 2011 4:13 PM	It takes too much of my time because its so slow
98	Dec 9, 2011 12:18 PM	I cannot use I-player as there is insufficient broadband width (it works after midnight ?)
99	Dec 9, 2011 12:13 PM	Neither myself or my partner can get access to our mobiles in our house we have to stand outside. My children have been registered, through Deshar Primary School, on the eduction city website for online homework projects but we are struggling to get a strong enough connection for long enough for them to complete the work in the early evening. Very frustrating for the children and in turn very annoying for me!
100	Dec 9, 2011 12:10 PM	Connection - drops at least once a day - annoying and means I am reluctant to use the internet for banking etc in case it stops working in the middle of a transaction. Speed - is OK for basic text stuff but sometimes very poor for video - means I rarely use it to catch up with TV programmes or watch videos.
101	Dec 9, 2011 12:07 PM	As a small business owner with a focus on internet services such as web design and marketing it slows down all processes of day-to-day business.
102	Dec 9, 2011 10:55 AM	Large file transfers and speed of download
103	Dec 9, 2011 8:59 AM	streaming live media feed etc is very slow and when the rate falls even images are slow to down load
104	Dec 8, 2011 3:52 PM	But I wish it was faster!
105	Dec 8, 2011 2:46 PM	I find it almost impossible to download films on my computer
106	Dec 8, 2011 10:56 AM	Just use internet for browsing at home not for downloading and it is still slow!

Internet and Mobile Connectivity in the Cairngorms National Park

Do you/your family/your employees use the internet for formal education purposes? (please tick one or more)

Answer Options	Response Percent	Response Count
No	52.5%	284
Yes to undertake research for assignments	32.0%	173
Yes to participate in online learning and tutorials	23.8%	129
Yes to undertake a distance learning course	10.7%	58
Other	3.7%	20
	answered question	541
	skipped question	93

Number	Response Date	Other	Categories
1	Jan 10, 2012 7:51 PM	the family run a hostel & activity centre also ski school	
2	Jan 6, 2012 5:26 PM	For work research	
3	Jan 5, 2012 11:31 AM	Community work.	
4	Jan 4, 2012 6:44 PM	Check on similar businesses etc.	
5	Jan 4, 2012 1:32 PM	School work	
6	Jan 4, 2012 9:41 AM	I would like to in future	
7	Jan 2, 2012 4:43 PM	I am involved in consultations for landowning business	
8	Dec 19, 2011 3:17 PM	occasional online learning	
9	Dec 18, 2011 3:20 PM	Community Association Administration	
10	Dec 13, 2011 10:22 AM	We have not tried online learning yet but it is planned	
11	Dec 12, 2011 4:41 PM	Professional development	
12	Dec 12, 2011 4:23 PM	Home educated children	
13	Dec 12, 2011 3:40 PM	Genealogy	
14	Dec 12, 2011 12:18 PM	Also ad hoc use to answer public questions	
15	Dec 12, 2011 10:03 AM	my son will be using IT for distance learning next year	
16	Dec 12, 2011 9:28 AM	Social Networking and Website marketing	
17	Dec 12, 2011 8:52 AM	RYA Yacht Master distance learning course	
18	Dec 12, 2011 7:30 AM	contact with colleagues in education, course and employment opportunities	
19	Dec 9, 2011 8:59 PM	U tube - instructional videos	
20	Dec 9, 2011 4:13 PM	e-bay and such like	

Do you/your family/your employees use the internet for formal education purposes? (please tick one or more)
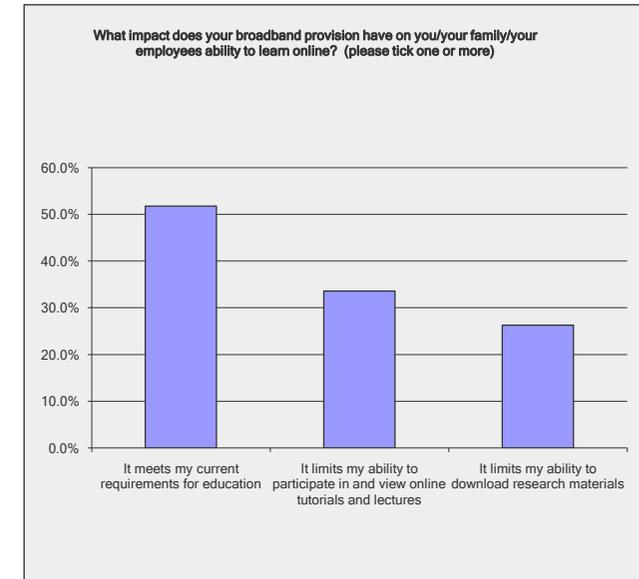
Internet and Mobile Connectivity in the Cairngorms National Park

What impact does your broadband provision have on you/your family/your employees ability to learn online? (please tick one or more)

Answer Options	Response Percent	Response Count
It meets my current requirements for education	51.8%	128
It limits my ability to participate in and view online	33.6%	83
It limits my ability to download research materials	26.3%	65
Comment		26
	answered question	247
	skipped question	387

Number	Response Date	Comment	Categories
1	Jan 10, 2012 7:57 PM	it resticts us in comunicating with clients requiring accomodation / activity /skiing information	
2	Jan 10, 2012 5:26 PM	The BT Exchange in Glenshee provides a theoretical internet speed of up to 512 Kb/s. In practice the actual download speeds for Glenshee properties rages from 420Kb/s at best, to 280Kb/s and quite often as low as 48Kb/s	
3	Jan 10, 2012 5:03 PM	Leaving aside the purely leisure aspects of having inadequate broadband, there are serious educational and business disadvantages to our community. Nowadays schoolchildren are being disadvantaged in comparison with their peers if they do not have a properly functioning internet service, since they are expected to be able to access the internet to undertake research assignments and on-line learning tutorials. Equally importantly, many local businesses need to be able to rely on higher broadband speeds in order to function effectively and competitively in this ever tougher economic climate.	
4	Jan 10, 2012 10:37 AM	Almost impossible to learn on-line due to upload/download speed	
5	Jan 7, 2012 11:51 AM	A comment in general is that we are forced by our provider, for our type of use, to pay for a connection which should have 20MB connection, but at the most receive 2.5MB. This is very unfair, if elsewhere in the country a customer with the same package indeed receives 20MB. There are no packages available which actually reflect the service we receive, so we invariable pay a higher fee for a lower service.	
6	Jan 6, 2012 2:54 PM	Child only in primary 1	
7	Jan 6, 2012 11:45 AM	Not applicable	
8	Jan 5, 2012 6:51 PM	speaking for our employees / volunteer helpers	
9	Jan 5, 2012 11:35 AM	Not applicable with regard to education but it does makes my community work less efficient.	
10	Jan 4, 2012 6:20 PM	I am unable to provide internet access to my student gamekeeper for his College Course because of the cost of installing satelite provision	
11	Jan 4, 2012 12:34 PM	So frustratingly slow or freezes causing me to be unable to view a given tutorial.	
12	Dec 31, 2011 9:23 AM	Too slow for things like video and streaming	
13	Dec 26, 2011 8:24 PM	Frequently unable to download materials and complete tasks - or they take a really excessive time.	
14	Dec 20, 2011 9:56 AM	It can be slow for Video calls which we would like to use more for training.	
15	Dec 17, 2011 12:44 PM	Can't always rely on it being fast enough or available when needed.	
16	Dec 16, 2011 3:35 PM	The speed is sometime too slow for larger documents	
17	Dec 14, 2011 6:13 PM	frustratiion with speed causes loss of interest and continuation of learning often research and forums input needs to be abandoned due to dire connection cf what I am used to and team expects	
18	Dec 12, 2011 6:07 PM	Downloads sometimes takes a very long time	
19	Dec 12, 2011 6:03 PM	My daughter attends Aberdeen College and has experienced problems in online assessments.	
20	Dec 12, 2011 4:23 PM	low normal download speeds plus frequent dropping of connection makes for a frustrating experience.	
21	Dec 12, 2011 10:05 AM	....but as I said when my son who will be abroad for some of the year begins distance learning that may change.	
22	Dec 12, 2011 9:30 AM	I also work for an international oil service company and have to do video based tutorials and learning on line and it is often impossible (Cabot Specialty Fluids Ltd)	
23	Dec 12, 2011 9:02 AM	These answers do not relate to my current education, but to recent past Open University courses.	
24	Dec 11, 2011 11:39 AM	Slow connections at certain times of the day, make the whole process take longer than it should. all costing time and lost opportunities to do other work in the business.	
25	Dec 9, 2011 12:16 PM	My 8 year old enjoys using the interest for research for school homework projects and she is also a keen wildlife enthusiast and likes to go to websites to confirm species identification. Lack of connectivity is a challenge most of the time.	
26	Dec 9, 2011 12:11 PM	I am no confident that it will work for video - OK for text based learning/webinars	

What impact does your broadband provision have on you/your family/your employees ability to learn online? (please tick one or more)

Internet and Mobile Connectivity in the Cairngorms National Park

What kind of broadband have you got?

Answer Options	Response Percent	Response Count
Via a telephone line (ADSL)	92.9%	487
Via a mobile connection/3G dongle	0.8%	4
Via satellite	3.1%	16
Leased line/fibre	1.9%	10
Other (please specify)	1.3%	7
	answered question	524
	skipped question	110

Number	Response Date	Other (please specify)	Categories
1	Jan 10, 2012 4:18 PM	Wirless connection -Pathfinder north	
2	Jan 6, 2012 10:19 AM	both via sip lines through Hi Net and mbile phone	
3	Jan 5, 2012 4:22 PM	Via a mobile/dongle 2G only available	
4	Dec 20, 2011 3:20 PM	server	
5	Dec 14, 2011 3:00 PM	Have to share another organisations wifi.	
6	Dec 12, 2011 8:54 AM	Have a bt ADSL line, but also a mobile dongle - which is ok in Boat, but very poor in Grantown	
7	Dec 9, 2011 12:52 PM	telephone line non adsl	

What kind of broadband have you got?

- Via a telephone line (ADSL)
- Via a mobile connection/3G dongle
- Via satellite
- Leased line/fibre
- Other (please specify)
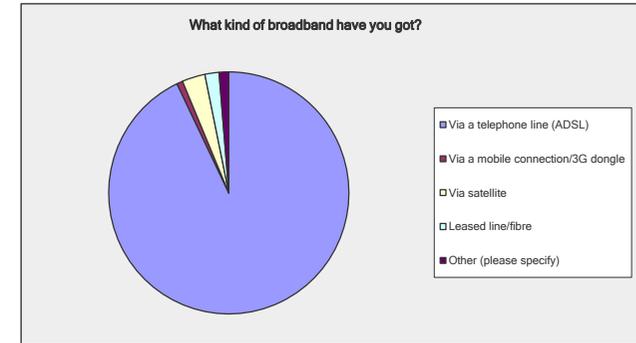
Internet and Mobile Connectivity in the Cairngorms National Park

Which internet service provider do you currently use?

Answer Options	Response Percent	Response Count
AOL	6.8%	32
Be	0.0%	0
BT	52.9%	249
BT Business	12.1%	57
DST	0.0%	0
Eclipse	0.8%	4
Madasafish	0.8%	4
O2	1.5%	7
Orange	3.0%	14
Plusnet	2.3%	11
Post Office	0.4%	2
Primus	0.2%	1
T Mobile	0.2%	1
Talk Talk	8.1%	38
Talk Talk Business	2.1%	10
Tesco	0.4%	2
Three	0.0%	0
Tiscali	2.3%	11
Sky	3.8%	18
Virgin Media	1.5%	7
Vodafone	0.4%	2
XLN Telecom	0.2%	1
Other (please specify)		68
answered question		471
skipped question		163

Which internet service provider do you currently use?
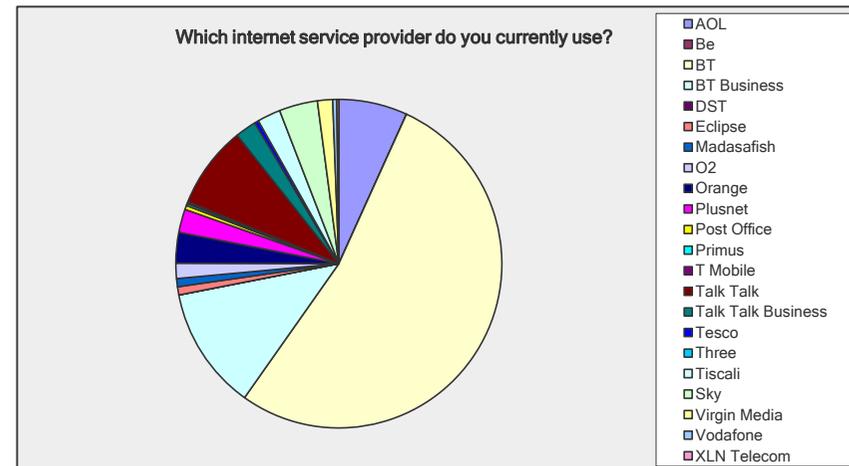
Number	Response Date	Other (please specify)	Categories
1	Jan 13, 2012 11:31 AM	High Nett	
2	Jan 13, 2012 11:26 AM	High Nett	
3	Jan 10, 2012 4:18 PM	Highland council	
4	Jan 10, 2012 10:25 AM	avanti	
5	Jan 9, 2012 1:00 PM	scotnet	
6	Jan 8, 2012 11:43 PM	Zen	
7	Jan 8, 2012 11:33 PM	Supanet	
8	Jan 8, 2012 12:03 PM	OneBill	
9	Jan 7, 2012 10:40 AM	utility warehouse	
10	Jan 6, 2012 7:02 PM	Netdatatel	
11	Jan 6, 2012 2:49 PM	Demon	
12	Jan 6, 2012 12:05 PM	demon	
13	Jan 6, 2012 10:19 AM	Hi Net based in Inverness	
14	Jan 5, 2012 6:59 PM	Daisey Comunications	
15	Jan 5, 2012 4:26 PM	unsure	
16	Jan 4, 2012 9:23 PM	demon	

17	Jan 4, 2012 7:45 PM	I think Plusnet own Madasafish
18	Jan 4, 2012 7:22 PM	utility warehouse
19	Jan 4, 2012 5:55 PM	Avanti
20	Jan 4, 2012 3:48 PM	Demon
21	Jan 4, 2012 1:41 PM	own
22	Jan 4, 2012 1:17 PM	Avanti
23	Jan 4, 2012 12:34 PM	3 mobile dongle
24	Jan 4, 2012 12:32 PM	HighNet
25	Jan 4, 2012 11:49 AM	avanti
26	Jan 3, 2012 8:49 PM	pipex
27	Dec 29, 2011 4:29 PM	supanet
28	Dec 23, 2011 10:54 AM	SpitfireUK
29	Dec 22, 2011 11:11 AM	Utility Warehouse
30	Dec 21, 2011 8:08 PM	Daisy Communications
31	Dec 21, 2011 6:03 PM	Avanti
32	Dec 21, 2011 4:52 PM	High Net
33	Dec 21, 2011 10:45 AM	Zen
34	Dec 20, 2011 1:11 AM	avanti
35	Dec 19, 2011 7:27 PM	Scotnet
36	Dec 19, 2011 6:06 PM	chess
37	Dec 19, 2011 5:44 PM	Aloha
38	Dec 19, 2011 3:55 PM	And BT - AOL, do not have time to complete 2 questionnaires
39	Dec 19, 2011 3:43 PM	Demon
40	Dec 19, 2011 3:20 PM	Demon
41	Dec 19, 2011 3:16 PM	One Bill Telecom
42	Dec 19, 2011 3:15 PM	Formerly pipex
43	Dec 19, 2011 3:02 PM	also BT Business
44	Dec 19, 2011 11:42 AM	Direct Save
45	Dec 16, 2011 11:06 PM	NewNet
46	Dec 16, 2011 3:04 PM	HighNet
47	Dec 15, 2011 2:20 PM	onetel
48	Dec 14, 2011 10:53 AM	Avanti
49	Dec 13, 2011 9:58 AM	Fujitsu
50	Dec 13, 2011 9:38 AM	AB Internet (Avanti)
51	Dec 12, 2011 10:12 PM	Phone Co-op
52	Dec 12, 2011 4:23 PM	scotnet
53	Dec 12, 2011 2:41 PM	Demon
54	Dec 12, 2011 1:15 PM	demon
55	Dec 12, 2011 1:12 PM	Zen
56	Dec 12, 2011 12:19 PM	Changes centrally regularly, so sometimes not sure who the provider is.
57	Dec 12, 2011 9:30 AM	and BT Business
58	Dec 12, 2011 9:26 AM	Breath Internet (formerly Zetnet)
59	Dec 12, 2011 8:56 AM	DEMON
60	Dec 12, 2011 8:54 AM	Vodafone dongle
61	Dec 10, 2011 5:13 PM	Commsworld
62	Dec 10, 2011 5:08 PM	Commsworld
63	Dec 10, 2011 12:49 PM	ZEN
64	Dec 10, 2011 10:28 AM	And O2 3G
65	Dec 9, 2011 6:06 PM	chess
66	Dec 9, 2011 2:45 PM	mdnx
67	Dec 9, 2011 12:29 PM	MDNX
68	Dec 9, 2011 12:01 PM	not sure

Internet and Mobile Connectivity in the Cairngorms National Park

How much do you pay per month for your internet connection?

Answer Options	Response Percent	Response Count
Less than £10	1.4%	7
£10 to £15	13.8%	71
£15 to £20	28.4%	146
£20 to £25	19.8%	102
£25 to £35	20.4%	105
More than £35	16.1%	83
	answered question	514
	skipped question	120

How much do you pay per month for your internet connection?

- Less than £10
- £10 to £15
- £15 to £20
- £20 to £25
- £25 to £35
- More than £35
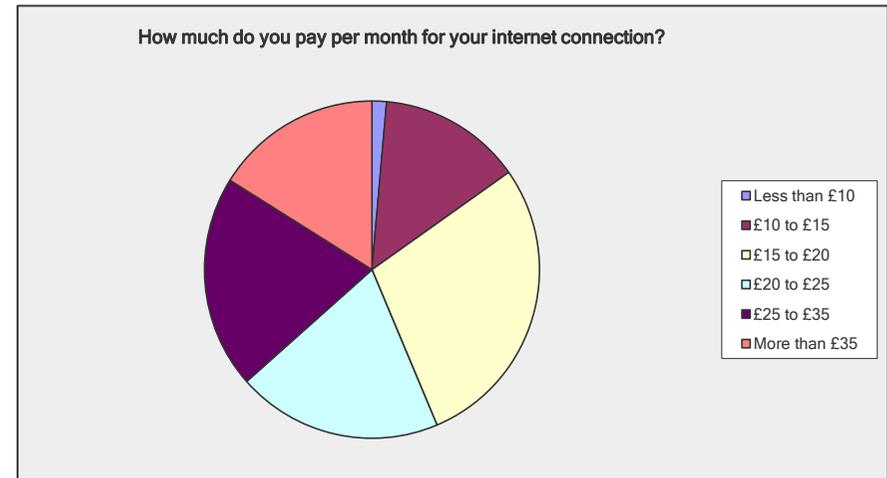
Internet and Mobile Connectivity in the Cairngorms National Park

What else is included in your monthly fee? (please tick all applicable)		
Answer Options	Response Percent	Response Count
Nothing	28.5%	146
Email	36.5%	187
Web hosting	4.3%	22
Telephone(landline)	48.0%	246
Mobile phone	1.0%	5
TV	2.9%	15
Don't know	5.1%	26
	answered question	512
	skipped question	122
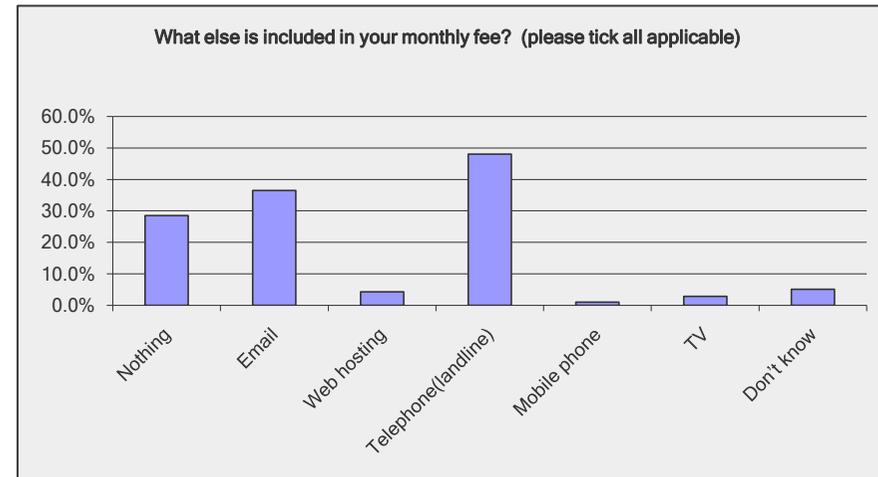
Internet and Mobile Connectivity in the Cairngorms National Park

What is your download speed? (Mb)

Answer Options	Response Count
	344
answered question	344
skipped question	290

Number	Response Date	Response Text	Categories
1	Jan 14, 2012 11:40 AM	6.75	
2	Jan 13, 2012 11:31 AM	5.7	
3	Jan 12, 2012 11:11 AM	4.7	
4	Jan 12, 2012 11:03 AM	4.7	
5	Jan 11, 2012 10:45 PM	6.2	
6	Jan 11, 2012 11:24 AM	4.2Mb	
7	Jan 11, 2012 10:38 AM	1.9	
8	Jan 10, 2012 10:43 PM	1.8	
9	Jan 10, 2012 10:20 PM	3mb	
10	Jan 10, 2012 9:23 PM	2.4Mb	
11	Jan 10, 2012 8:04 PM	0.5	
12	Jan 10, 2012 7:20 PM	2Mb	
13	Jan 10, 2012 6:44 PM	0.5Mb	
14	Jan 10, 2012 6:29 PM	7	
15	Jan 10, 2012 5:26 PM	0.5 Mb	
16	Jan 10, 2012 5:06 PM	0.5 Mb	
17	Jan 10, 2012 4:21 PM	Approx 1.5	
18	Jan 10, 2012 4:12 PM	0.512	
19	Jan 10, 2012 12:11 PM	1	
20	Jan 10, 2012 10:37 AM	0.5	
21	Jan 10, 2012 10:32 AM	0.5	
22	Jan 10, 2012 9:58 AM	0.5Mb	
23	Jan 10, 2012 9:34 AM	1.4mb	
24	Jan 10, 2012 7:13 AM	15	
25	Jan 9, 2012 5:53 PM	6.4	
26	Jan 9, 2012 4:26 PM	3.2	
27	Jan 9, 2012 4:07 PM	6Mb	
28	Jan 9, 2012 4:03 PM	1.6	
29	Jan 9, 2012 2:42 PM	0.5 - 3	
30	Jan 9, 2012 2:17 PM	4.5	
31	Jan 9, 2012 2:09 PM	0.3	
32	Jan 9, 2012 1:38 PM	4.3	
33	Jan 9, 2012 1:06 PM	4.8	
34	Jan 9, 2012 12:46 PM	1.4	
35	Jan 9, 2012 11:03 AM	0.8Mb	
36	Jan 8, 2012 11:43 PM	6.1	
37	Jan 8, 2012 11:35 PM	6.1	
38	Jan 8, 2012 10:41 PM	3.2	
39	Jan 8, 2012 3:58 PM	6.6	
40	Jan 8, 2012 12:05 PM	Right now 331kbps	
41	Jan 7, 2012 8:01 PM	6	
42	Jan 7, 2012 5:16 PM	5.7	
43	Jan 7, 2012 3:56 PM	0.6	
44	Jan 7, 2012 11:51 AM	2.5	
45	Jan 7, 2012 11:09 AM	4.7	
46	Jan 7, 2012 10:19 AM	0.227 mb/s	
47	Jan 6, 2012 10:01 PM	15.1	
48	Jan 6, 2012 9:34 PM	1.1	
49	Jan 6, 2012 7:33 PM	1.8	
50	Jan 6, 2012 7:06 PM	6	
51	Jan 6, 2012 7:04 PM	3	
52	Jan 6, 2012 5:29 PM	1.3	
53	Jan 6, 2012 5:17 PM	6.1	
54	Jan 6, 2012 3:47 PM	5	
55	Jan 6, 2012 3:17 PM	0.48	
56	Jan 6, 2012 2:58 PM	5.9mb	
57	Jan 6, 2012 2:53 PM	0.5	
58	Jan 6, 2012 2:16 PM	1.9mb	
59	Jan 6, 2012 12:07 PM	1.4	
60	Jan 6, 2012 10:29 AM	2.7	
61	Jan 6, 2012 10:21 AM	5.3	
62	Jan 6, 2012 10:19 AM	6.5	
63	Jan 6, 2012 10:02 AM	3.8	
64	Jan 6, 2012 10:00 AM	5	
65	Jan 6, 2012 9:59 AM	No speed check found using iPad	
66	Jan 5, 2012 9:01 PM	4.3	
67	Jan 5, 2012 7:02 PM	2.9mb	
68	Jan 5, 2012 7:00 PM	6.7	
69	Jan 5, 2012 6:55 PM	6.7	
70	Jan 5, 2012 4:27 PM	0.8	
71	Jan 5, 2012 3:45 PM	2.7	
72	Jan 5, 2012 1:27 PM	5.9	
73	Jan 5, 2012 12:18 PM	0.8	
74	Jan 5, 2012 10:28 AM	0.5	
75	Jan 4, 2012 9:55 PM	3.3Mb	
76	Jan 4, 2012 9:34 PM	6.5Mb	
77	Jan 4, 2012 7:45 PM	4gb-8gb	
78	Jan 4, 2012 7:28 PM	6.5	

79	Jan 4, 2012 6:21 PM	It says 15.1	
80	Jan 4, 2012 5:21 PM	4.8mb	
81	Jan 4, 2012 5:07 PM		4
82	Jan 4, 2012 5:02 PM	0.5 mb	
83	Jan 4, 2012 3:50 PM		5.4
84	Jan 4, 2012 3:29 PM		0.5
85	Jan 4, 2012 2:50 PM		4.4
86	Jan 4, 2012 2:41 PM		6.6
87	Jan 4, 2012 2:19 PM		6.3
88	Jan 4, 2012 2:07 PM		4.1
89	Jan 4, 2012 2:03 PM		6.7
90	Jan 4, 2012 2:03 PM		4.2
91	Jan 4, 2012 1:53 PM		2
92	Jan 4, 2012 1:43 PM		15.1
93	Jan 4, 2012 1:35 PM		4.7
94	Jan 4, 2012 1:34 PM		6.5
95	Jan 4, 2012 1:17 PM	512kb	
96	Jan 4, 2012 1:15 PM		5.7
97	Jan 4, 2012 12:42 PM		4.8
98	Jan 4, 2012 12:41 PM		1.3
99	Jan 4, 2012 12:34 PM	100.0 mbps	
100	Jan 4, 2012 12:32 PM		0.9
101	Jan 4, 2012 11:49 AM		1.1
102	Jan 4, 2012 10:07 AM	6.7mb	
103	Jan 3, 2012 6:03 PM	0.5 mb	
104	Jan 3, 2012 4:55 PM		4.9
105	Jan 3, 2012 4:42 PM		1.9
106	Jan 3, 2012 3:57 PM		0.4
107	Jan 3, 2012 3:06 PM	1.9MB	
108	Jan 3, 2012 1:42 PM		2.4
109	Jan 3, 2012 1:39 PM		4.1
110	Jan 3, 2012 1:28 PM		3.7
111	Jan 3, 2012 7:38 AM		2.1
112	Jan 2, 2012 5:34 PM		1.1
113	Jan 2, 2012 4:47 PM	it says 15.1	
114	Jan 2, 2012 2:50 PM		6.2
115	Jan 1, 2012 11:59 AM		6.7
116	Dec 31, 2011 9:23 AM		0.48
117	Dec 29, 2011 4:34 PM		0.4
118	Dec 29, 2011 3:48 PM		1
119	Dec 27, 2011 6:35 PM		1.9
120	Dec 26, 2011 8:27 PM		0.7
121	Dec 26, 2011 1:26 PM		4.2
122	Dec 26, 2011 12:24 PM		2.8
123	Dec 26, 2011 12:00 PM	4.4MB	
124	Dec 25, 2011 2:47 PM	2.3MB	
125	Dec 23, 2011 6:17 PM		6.5
126	Dec 23, 2011 2:19 PM		6.5
127	Dec 23, 2011 11:01 AM		0.5
128	Dec 23, 2011 8:40 AM	7.3Mb	
129	Dec 22, 2011 11:55 AM		0.5
130	Dec 22, 2011 8:22 PM		5.2
131	Dec 22, 2011 6:27 PM		0.3
132	Dec 22, 2011 3:54 PM		1.5
133	Dec 22, 2011 3:53 PM	2.5mb/sec	
134	Dec 22, 2011 3:07 PM		12
135	Dec 22, 2011 2:59 PM	6MBPS	
136	Dec 22, 2011 2:46 PM		6.8
137	Dec 22, 2011 2:25 PM		6.6
138	Dec 22, 2011 11:50 AM		2
139	Dec 22, 2011 11:18 AM		0.2
140	Dec 22, 2011 9:29 AM		1.3
141	Dec 22, 2011 8:54 AM		8.8
142	Dec 22, 2011 8:14 AM		1.4
143	Dec 21, 2011 7:58 PM		5.9
144	Dec 21, 2011 6:04 PM	1mb	
145	Dec 21, 2011 5:04 PM	15mbs	
146	Dec 21, 2011 5:03 PM		50
147	Dec 21, 2011 4:59 PM		0.7
148	Dec 21, 2011 4:21 PM		0.5
149	Dec 21, 2011 4:18 PM		5.4
150	Dec 21, 2011 3:10 PM		4.6
151	Dec 21, 2011 2:25 PM		6.4
152	Dec 21, 2011 10:46 AM		1.9
153	Dec 21, 2011 8:50 AM		20
154	Dec 20, 2011 3:31 PM		6.8
155	Dec 20, 2011 2:46 PM		5.1
156	Dec 20, 2011 12:07 PM		3.5
157	Dec 20, 2011 12:03 PM		3.5
158	Dec 20, 2011 11:34 AM		7
159	Dec 20, 2011 10:47 AM		0.8
160	Dec 20, 2011 10:16 AM	4MB	
161	Dec 20, 2011 9:43 AM		3.2
162	Dec 20, 2011 9:37 AM		6.2
163	Dec 20, 2011 8:56 AM		0.875
164	Dec 20, 2011 8:50 AM		0.4
165	Dec 20, 2011 8:12 AM	5.1mb	
166	Dec 20, 2011 7:59 AM		6
167	Dec 20, 2011 7:11 AM		6.1
168	Dec 20, 2011 1:12 AM	10mb	
169	Dec 19, 2011 10:16 PM		0.5

170	Dec 19, 2011 8:02 PM		1.4
171	Dec 19, 2011 7:51 PM		0.46
172	Dec 19, 2011 7:46 PM		4.5
173	Dec 19, 2011 7:40 PM	0.53mbps	
174	Dec 19, 2011 7:27 PM		2
175	Dec 19, 2011 6:50 PM		1.9
176	Dec 19, 2011 6:41 PM		52
177	Dec 19, 2011 6:23 PM	3.2Mb	
178	Dec 19, 2011 6:09 PM		3.9
179	Dec 19, 2011 5:59 PM		6
180	Dec 19, 2011 5:53 PM		4.7
181	Dec 19, 2011 5:47 PM		5.6
182	Dec 19, 2011 4:36 PM		15
183	Dec 19, 2011 4:11 PM		5.9
184	Dec 19, 2011 4:07 PM		512
185	Dec 19, 2011 4:03 PM		6.7
186	Dec 19, 2011 3:55 PM	?	
187	Dec 19, 2011 3:55 PM		1.9
188	Dec 19, 2011 3:45 PM		1.2
189	Dec 19, 2011 3:41 PM		2
190	Dec 19, 2011 3:38 PM		3.5
191	Dec 19, 2011 3:28 PM		14
192	Dec 19, 2011 3:28 PM		3.4
193	Dec 19, 2011 3:21 PM		0.7
194	Dec 19, 2011 3:20 PM		6.8
195	Dec 19, 2011 3:20 PM		1.7
196	Dec 19, 2011 3:18 PM	7.6Mb	
197	Dec 19, 2011 3:16 PM		0.4
198	Dec 19, 2011 3:11 PM		6.1
199	Dec 19, 2011 3:09 PM		1.1
200	Dec 19, 2011 3:09 PM		0.4
201	Dec 19, 2011 3:04 PM		6.7
202	Dec 19, 2011 11:49 AM	6.4Mb	
203	Dec 18, 2011 3:21 PM		2.3
204	Dec 18, 2011 3:17 PM		2.3
205	Dec 17, 2011 12:47 PM		0.5
206	Dec 16, 2011 8:42 PM		0.5
207	Dec 16, 2011 6:21 PM	0.66mb	
208	Dec 16, 2011 5:44 PM		0.5
209	Dec 16, 2011 5:34 PM		2.3
210	Dec 16, 2011 4:53 PM		2.4
211	Dec 16, 2011 4:48 PM	1.9Mb	
212	Dec 16, 2011 4:23 PM		6.7
213	Dec 16, 2011 4:11 PM	1.9Mb	
214	Dec 16, 2011 4:09 PM	1.6Mb	
215	Dec 16, 2011 3:30 PM		7
216	Dec 16, 2011 3:06 PM	1mb	
217	Dec 15, 2011 8:55 PM		6.8
218	Dec 15, 2011 7:39 PM	3.8 Mb	
219	Dec 15, 2011 2:46 PM		4.6
220	Dec 15, 2011 2:36 PM	7Mb	
221	Dec 15, 2011 2:22 PM	2mb	
222	Dec 15, 2011 2:18 PM	0.5Mbps	
223	Dec 15, 2011 11:48 AM	0.5 Mb	
224	Dec 15, 2011 12:10 AM	0.5mb	
225	Dec 14, 2011 10:39 PM		2.2
226	Dec 14, 2011 6:15 PM		0.48
227	Dec 14, 2011 10:13 AM		1.9
228	Dec 14, 2011 9:38 AM		1
229	Dec 13, 2011 9:55 PM		4.9
230	Dec 13, 2011 7:50 PM		2.8
231	Dec 13, 2011 7:19 PM		5
232	Dec 13, 2011 5:08 PM		1.9
233	Dec 13, 2011 4:33 PM	5.3mb	
234	Dec 13, 2011 3:46 PM		7
235	Dec 13, 2011 2:00 PM		6.6
236	Dec 13, 2011 10:29 AM		0.2
237	Dec 13, 2011 10:26 AM		5.2
238	Dec 13, 2011 10:14 AM		15.1
239	Dec 13, 2011 9:49 AM		4.3
240	Dec 13, 2011 8:47 AM	1 to 5mb	
241	Dec 13, 2011 8:44 AM		5.3
242	Dec 12, 2011 10:51 PM		5.5
243	Dec 12, 2011 10:16 PM		1.3
244	Dec 12, 2011 9:55 PM		0.5
245	Dec 12, 2011 9:52 PM		0.5
246	Dec 12, 2011 9:27 PM		1.7
247	Dec 12, 2011 8:50 PM	4mb	
248	Dec 12, 2011 8:16 PM	c 6.5Mb	
249	Dec 12, 2011 7:51 PM		6.6
250	Dec 12, 2011 6:22 PM		6
251	Dec 12, 2011 6:19 PM		3.4
252	Dec 12, 2011 6:03 PM		1.9
253	Dec 12, 2011 5:57 PM	0.5 mb	
254	Dec 12, 2011 5:34 PM	7.1Mbs	
255	Dec 12, 2011 5:17 PM		6.2
256	Dec 12, 2011 4:44 PM	7.3mb	
257	Dec 12, 2011 4:26 PM		6.7
258	Dec 12, 2011 4:23 PM	700kb	
259	Dec 12, 2011 3:45 PM		6.2
260	Dec 12, 2011 3:43 PM	67%	

261	Dec 12, 2011 3:14 PM	8.6
262	Dec 12, 2011 2:55 PM	1.9
263	Dec 12, 2011 2:44 PM	1.7
264	Dec 12, 2011 2:42 PM	5.8
265	Dec 12, 2011 2:27 PM	06/08/2012
266	Dec 12, 2011 1:29 PM	Up to 4mb
267	Dec 12, 2011 1:12 PM	2.2
268	Dec 12, 2011 1:10 PM	2.1
269	Dec 12, 2011 1:07 PM	Speed checker would not load
270	Dec 12, 2011 12:56 PM	1MB
271	Dec 12, 2011 12:54 PM	700kb/s
272	Dec 12, 2011 12:53 PM	6.8
273	Dec 12, 2011 12:44 PM	4.8
274	Dec 12, 2011 12:42 PM	6.5
275	Dec 12, 2011 12:29 PM	5.9
276	Dec 12, 2011 11:59 AM	2.4Mb
277	Dec 12, 2011 11:39 AM	6.8
278	Dec 12, 2011 11:34 AM	1.5
279	Dec 12, 2011 11:22 AM	About 4Mb to 6Mb
280	Dec 12, 2011 11:19 AM	0.05
281	Dec 12, 2011 11:04 AM	6
282	Dec 12, 2011 11:01 AM	0.5mg
283	Dec 12, 2011 10:37 AM	0.4
284	Dec 12, 2011 10:27 AM	0.5
285	Dec 12, 2011 10:09 AM	6.8
286	Dec 12, 2011 10:07 AM	7.7
287	Dec 12, 2011 10:00 AM	I don't know
288	Dec 12, 2011 9:57 AM	5.1
289	Dec 12, 2011 9:47 AM	67%
290	Dec 12, 2011 9:34 AM	6.6 mb
291	Dec 12, 2011 9:33 AM	5
292	Dec 12, 2011 9:29 AM	1.9Mb
293	Dec 12, 2011 9:28 AM	4.9
294	Dec 12, 2011 9:28 AM	4.4
295	Dec 12, 2011 9:28 AM	6.7
296	Dec 12, 2011 9:12 AM	2mb
297	Dec 12, 2011 9:06 AM	0.48
298	Dec 12, 2011 8:57 AM	6.7
299	Dec 12, 2011 8:57 AM	5.7Mb
300	Dec 12, 2011 8:56 AM	1.7
301	Dec 12, 2011 7:37 AM	6.8
302	Dec 11, 2011 11:56 PM	2.4
303	Dec 11, 2011 7:11 PM	01/09/2012
304	Dec 11, 2011 5:23 PM	0.5
305	Dec 11, 2011 1:18 PM	2917kbps
306	Dec 10, 2011 5:14 PM	2.3Mb
307	Dec 10, 2011 4:44 PM	3.9
308	Dec 10, 2011 4:34 PM	2.1
309	Dec 10, 2011 12:52 PM	6.7
310	Dec 10, 2011 12:25 PM	0.5
311	Dec 10, 2011 11:26 AM	2.8
312	Dec 10, 2011 11:18 AM	6.7
313	Dec 10, 2011 10:37 AM	15.05
314	Dec 10, 2011 10:31 AM	4.5
315	Dec 10, 2011 9:47 AM	6.1
316	Dec 9, 2011 9:10 PM	4.5
317	Dec 9, 2011 9:03 PM	4.4
318	Dec 9, 2011 6:09 PM	4.9
319	Dec 9, 2011 5:39 PM	5
320	Dec 9, 2011 5:22 PM	0.47
321	Dec 9, 2011 4:42 PM	0
322	Dec 9, 2011 4:34 PM	7.1
323	Dec 9, 2011 4:14 PM	1.75 max
324	Dec 9, 2011 2:59 PM	6.5
325	Dec 9, 2011 2:46 PM	2.2
326	Dec 9, 2011 1:03 PM	34.9
327	Dec 9, 2011 12:53 PM	between 2 and 4
328	Dec 9, 2011 12:32 PM	2.3
329	Dec 9, 2011 12:22 PM	2.1
330	Dec 9, 2011 12:19 PM	0.5
331	Dec 9, 2011 12:15 PM	1.6
332	Dec 9, 2011 12:06 PM	3.3
333	Dec 9, 2011 11:20 AM	3.9
334	Dec 9, 2011 10:57 AM	5.4
335	Dec 9, 2011 10:29 AM	6.7
336	Dec 9, 2011 10:00 AM	6.6
337	Dec 9, 2011 9:56 AM	6.6
338	Dec 9, 2011 9:24 AM	3.8
339	Dec 8, 2011 5:07 PM	4.6
340	Dec 8, 2011 4:57 PM	4.3
341	Dec 8, 2011 3:55 PM	NK
342	Dec 8, 2011 3:01 PM	6.6
343	Dec 8, 2011 1:03 PM	0.6
344	Dec 8, 2011 10:54 AM	5.3

Internet and Mobile Connectivity in the Cairngorms National Park

Answer Options	Response Count
	332
answered question	332
skipped question	302

Number	Response Date	Response Text	Categories
1	Jan 14, 2012 11:40 AM	0.365	
2	Jan 13, 2012 11:31 AM	0.5	
3	Jan 12, 2012 11:11 AM	0.3	
4	Jan 12, 2012 11:03 AM	0.3	
5	Jan 11, 2012 10:45 PM	0.4	
6	Jan 11, 2012 11:24 AM	0.3Mb	
7	Jan 11, 2012 10:38 AM	0.2	
8	Jan 10, 2012 10:43 PM	0.3	
9	Jan 10, 2012 10:20 PM	2mb	
10	Jan 10, 2012 9:23 PM	0.4Mb	
11	Jan 10, 2012 8:04 PM	0.2	
12	Jan 10, 2012 7:20 PM	0.3	
13	Jan 10, 2012 6:44 PM	0.2Mb	
14	Jan 10, 2012 6:29 PM	0.4	
15	Jan 10, 2012 5:26 PM	0.2 Mb	
16	Jan 10, 2012 5:06 PM	0.2 Mb	
17	Jan 10, 2012 4:12 PM	0.288	
18	Jan 10, 2012 12:11 PM	1	
19	Jan 10, 2012 10:37 AM	0.1	
20	Jan 10, 2012 10:32 AM	0.1	
21	Jan 10, 2012 9:58 AM	0.2Mb	
22	Jan 10, 2012 9:34 AM	1.4mb	
23	Jan 9, 2012 5:53 PM	0.2	
24	Jan 9, 2012 4:26 PM	0.3	
25	Jan 9, 2012 4:07 PM	0.4Mb	
26	Jan 9, 2012 4:03 PM	0.4	
27	Jan 9, 2012 2:42 PM	0.4	
28	Jan 9, 2012 2:17 PM	0.3	
29	Jan 9, 2012 2:09 PM	0.4	
30	Jan 9, 2012 1:38 PM	0.3	
31	Jan 9, 2012 1:06 PM	0.3	
32	Jan 9, 2012 12:46 PM	0.3	
33	Jan 9, 2012 11:03 AM	0.2Mb	
34	Jan 8, 2012 11:43 PM	0.4	
35	Jan 8, 2012 11:35 PM	0.4	
36	Jan 8, 2012 10:41 PM	0.3	
37	Jan 8, 2012 3:58 PM	0.4	
38	Jan 8, 2012 12:05 PM	376kbps	
39	Jan 7, 2012 8:01 PM	0.3	
40	Jan 7, 2012 5:16 PM	0.3	
41	Jan 7, 2012 3:56 PM	0.2	
42	Jan 7, 2012 11:51 AM	0.486	
43	Jan 7, 2012 11:09 AM	0.1	
44	Jan 7, 2012 10:19 AM	0.109mb/s	
45	Jan 6, 2012 9:34 PM	0.2	
46	Jan 6, 2012 7:33 PM	0.4	
47	Jan 6, 2012 7:06 PM	0.2	
48	Jan 6, 2012 7:04 PM	0.2	
49	Jan 6, 2012 5:29 PM	0.3	
50	Jan 6, 2012 5:17 PM	0.4	
51	Jan 6, 2012 3:47 PM	0.2	
52	Jan 6, 2012 3:17 PM	0.2	
53	Jan 6, 2012 2:58 PM	0.3mb	
54	Jan 6, 2012 2:53 PM	0.2	
55	Jan 6, 2012 2:16 PM	0.4mb	
56	Jan 6, 2012 12:07 PM	0.4	
57	Jan 6, 2012 10:29 AM	DK	
58	Jan 6, 2012 10:21 AM	0.7	
59	Jan 6, 2012 10:19 AM	0.5	
60	Jan 6, 2012 10:02 AM	0.7	
61	Jan 6, 2012 10:00 AM	0.5	
62	Jan 5, 2012 9:01 PM	0.3	
63	Jan 5, 2012 7:02 PM	0.3mb	
64	Jan 5, 2012 7:00 PM	0.4	
65	Jan 5, 2012 6:55 PM	0.4	
66	Jan 5, 2012 4:27 PM	0.2	
67	Jan 5, 2012 4:26 PM	Couldn't download the test	
68	Jan 5, 2012 3:45 PM	0.4	
69	Jan 5, 2012 1:27 PM	0.4	
70	Jan 5, 2012 12:18 PM	0.3	
71	Jan 5, 2012 10:28 AM	0.2	
72	Jan 4, 2012 9:55 PM	0.3Mb	
73	Jan 4, 2012 9:34 PM	0.4Mb	
74	Jan 4, 2012 7:45 PM	?	
75	Jan 4, 2012 7:28 PM	0.3	

76	Jan 4, 2012 6:21 PM	Don't know
77	Jan 4, 2012 5:21 PM	0.2mb
78	Jan 4, 2012 5:07 PM	0.8
79	Jan 4, 2012 5:02 PM	0.2 mb
80	Jan 4, 2012 3:50 PM	0.3
81	Jan 4, 2012 3:29 PM	0.5
82	Jan 4, 2012 2:50 PM	0.4
83	Jan 4, 2012 2:41 PM	0
84	Jan 4, 2012 2:19 PM	0.3
85	Jan 4, 2012 2:07 PM	0.3
86	Jan 4, 2012 2:03 PM	0.4
87	Jan 4, 2012 2:03 PM	1.5
88	Jan 4, 2012 1:53 PM	0.5
89	Jan 4, 2012 1:43 PM	15.1
90	Jan 4, 2012 1:35 PM	0.3
91	Jan 4, 2012 1:34 PM	3.25
92	Jan 4, 2012 1:17 PM	512kb
93	Jan 4, 2012 12:42 PM	0.4
94	Jan 4, 2012 12:41 PM	0.4
95	Jan 4, 2012 12:34 PM	100.0 mbps
96	Jan 4, 2012 12:32 PM	0.3
97	Jan 4, 2012 11:49 AM	0.1
98	Jan 4, 2012 10:07 AM	0.4mb
99	Jan 3, 2012 4:55 PM	0.4
100	Jan 3, 2012 4:42 PM	9.5
101	Jan 3, 2012 3:57 PM	0.3
102	Jan 3, 2012 3:06 PM	0.4MB
103	Jan 3, 2012 1:42 PM	0.3
104	Jan 3, 2012 1:39 PM	0.4
105	Jan 3, 2012 1:28 PM	0.3
106	Jan 3, 2012 7:38 AM	0.2
107	Jan 2, 2012 5:34 PM	0.3
108	Jan 2, 2012 4:47 PM	Don't know
109	Jan 2, 2012 2:50 PM	0.2
110	Jan 1, 2012 11:59 AM	0.4
111	Dec 31, 2011 9:23 AM	0.21
112	Dec 29, 2011 4:34 PM	1.8
113	Dec 29, 2011 3:48 PM	0.3
114	Dec 27, 2011 6:35 PM	0.3
115	Dec 26, 2011 8:27 PM	0.3
116	Dec 26, 2011 1:26 PM	0.3
117	Dec 26, 2011 12:24 PM	0.2
118	Dec 26, 2011 12:00 PM	.3MB
119	Dec 25, 2011 2:47 PM	.4MB
120	Dec 23, 2011 6:17 PM	0.4
121	Dec 23, 2011 2:19 PM	0.3
122	Dec 23, 2011 11:01 AM	0.2
123	Dec 23, 2011 8:40 AM	0.4Mb
124	Dec 22, 2011 11:55 PM	0.2
125	Dec 22, 2011 8:22 PM	2.2
126	Dec 22, 2011 6:27 PM	0.15
127	Dec 22, 2011 3:54 PM	1.8
128	Dec 22, 2011 3:53 PM	0.3mb/sec
129	Dec 22, 2011 3:07 PM	0.3
130	Dec 22, 2011 2:59 PM	450KBS
131	Dec 22, 2011 2:46 PM	0.4
132	Dec 22, 2011 2:25 PM	0.4
133	Dec 22, 2011 11:50 AM	2
134	Dec 22, 2011 11:18 AM	5.6
135	Dec 22, 2011 9:29 AM	1.8
136	Dec 22, 2011 8:54 AM	0.3
137	Dec 22, 2011 8:14 AM	0.3
138	Dec 21, 2011 7:58 PM	0.3
139	Dec 21, 2011 6:04 PM	70kb
140	Dec 21, 2011 5:04 PM	much slower
141	Dec 21, 2011 5:03 PM	28
142	Dec 21, 2011 4:59 PM	0.3
143	Dec 21, 2011 4:21 PM	0.1
144	Dec 21, 2011 4:18 PM	0.3
145	Dec 21, 2011 3:10 PM	0.3
146	Dec 21, 2011 2:25 PM	0.2
147	Dec 21, 2011 10:46 AM	0.34
148	Dec 21, 2011 8:50 AM	20
149	Dec 20, 2011 3:31 PM	0.4
150	Dec 20, 2011 2:46 PM	0.3
151	Dec 20, 2011 12:07 PM	0.3
152	Dec 20, 2011 12:03 PM	0.3
153	Dec 20, 2011 10:47 AM	0.2
154	Dec 20, 2011 10:16 AM	4MB
155	Dec 20, 2011 9:43 AM	0.4
156	Dec 20, 2011 9:37 AM	0.4
157	Dec 20, 2011 8:56 AM	0.3
158	Dec 20, 2011 8:50 AM	0.2
159	Dec 20, 2011 8:12 AM	0.1mb
160	Dec 20, 2011 7:11 AM	0.2
161	Dec 20, 2011 1:12 AM	50gb
162	Dec 19, 2011 10:16 PM	0.25
163	Dec 19, 2011 8:02 PM	0.3

164	Dec 19, 2011 7:51 PM	0.17
165	Dec 19, 2011 7:46 PM	0.3
166	Dec 19, 2011 7:40 PM	0.37mbps
167	Dec 19, 2011 7:27 PM	0.44
168	Dec 19, 2011 6:50 PM	0.4
169	Dec 19, 2011 6:41 PM	0.4
170	Dec 19, 2011 6:23 PM	0.3Mb
171	Dec 19, 2011 6:09 PM	0.3
172	Dec 19, 2011 5:59 PM	0.3
173	Dec 19, 2011 5:47 PM	0.4
174	Dec 19, 2011 4:11 PM	0.2
175	Dec 19, 2011 4:07 PM	?
176	Dec 19, 2011 4:03 PM	0.4
177	Dec 19, 2011 3:55 PM	?
178	Dec 19, 2011 3:55 PM	0.3
179	Dec 19, 2011 3:45 PM	0.3
180	Dec 19, 2011 3:41 PM	0.4
181	Dec 19, 2011 3:38 PM	0.4
182	Dec 19, 2011 3:28 PM	0.37
183	Dec 19, 2011 3:28 PM	0.6
184	Dec 19, 2011 3:21 PM	0.3
185	Dec 19, 2011 3:20 PM	0.2
186	Dec 19, 2011 3:20 PM	0.24
187	Dec 19, 2011 3:18 PM	0.5Mb
188	Dec 19, 2011 3:16 PM	0.2
189	Dec 19, 2011 3:11 PM	3
190	Dec 19, 2011 3:09 PM	0.3
191	Dec 19, 2011 3:09 PM	0.1
192	Dec 19, 2011 3:04 PM	0.3
193	Dec 19, 2011 11:49 AM	0.3Mb
194	Dec 18, 2011 3:21 PM	0.3
195	Dec 18, 2011 3:17 PM	0.3
196	Dec 17, 2011 12:47 PM	0.2
197	Dec 16, 2011 8:42 PM	0.1
198	Dec 16, 2011 6:21 PM	0.1mb
199	Dec 16, 2011 5:44 PM	0.3
200	Dec 16, 2011 5:34 PM	0.3
201	Dec 16, 2011 4:53 PM	0.3
202	Dec 16, 2011 4:48 PM	0.4Mb
203	Dec 16, 2011 4:23 PM	0.3
204	Dec 16, 2011 4:11 PM	0.2Mb
205	Dec 16, 2011 4:09 PM	0.6Mb
206	Dec 16, 2011 3:30 PM	2
207	Dec 16, 2011 3:06 PM	0.4mb
208	Dec 15, 2011 8:55 PM	0.3
209	Dec 15, 2011 7:39 PM	0.4 Mb
210	Dec 15, 2011 2:46 PM	0.4
211	Dec 15, 2011 2:36 PM	0.2Mb
212	Dec 15, 2011 2:22 PM	0.1mb
213	Dec 15, 2011 2:18 PM	0.7Mbps
214	Dec 15, 2011 11:48 AM	0.2Mb
215	Dec 15, 2011 12:10 AM	0.2mb
216	Dec 14, 2011 10:39 PM	2.2
217	Dec 14, 2011 6:15 PM	0.14
218	Dec 14, 2011 9:38 AM	<1
219	Dec 13, 2011 9:55 PM	0.3
220	Dec 13, 2011 7:50 PM	0.3
221	Dec 13, 2011 7:19 PM	0.2
222	Dec 13, 2011 5:08 PM	0.3
223	Dec 13, 2011 4:33 PM	0.3mb
224	Dec 13, 2011 3:46 PM	0.4
225	Dec 13, 2011 2:00 PM	0.4
226	Dec 13, 2011 10:29 AM	O.1
227	Dec 13, 2011 10:26 AM	0.3
228	Dec 13, 2011 10:14 AM	-
229	Dec 13, 2011 9:49 AM	0.6
230	Dec 13, 2011 8:47 AM	0.3
231	Dec 13, 2011 8:44 AM	0.3
232	Dec 12, 2011 10:51 PM	0.3
233	Dec 12, 2011 10:16 PM	0.3
234	Dec 12, 2011 9:55 PM	0.2
235	Dec 12, 2011 9:52 PM	0.2
236	Dec 12, 2011 9:27 PM	0.3
237	Dec 12, 2011 8:16 PM	c 0.35Mb
238	Dec 12, 2011 7:51 PM	0.3
239	Dec 12, 2011 6:22 PM	0.3
240	Dec 12, 2011 6:19 PM	0.3
241	Dec 12, 2011 6:03 PM	0.2
242	Dec 12, 2011 5:57 PM	0.2 mb
243	Dec 12, 2011 5:34 PM	278kbps
244	Dec 12, 2011 5:17 PM	0.3
245	Dec 12, 2011 4:44 PM	0.3mb
246	Dec 12, 2011 4:26 PM	0.3
247	Dec 12, 2011 4:23 PM	400kb
248	Dec 12, 2011 3:45 PM	0.3
249	Dec 12, 2011 3:43 PM	67%
250	Dec 12, 2011 3:14 PM	7.1
251	Dec 12, 2011 2:55 PM	0.37

252	Dec 12, 2011 2:44 PM	0.3
253	Dec 12, 2011 2:42 PM	0.3
254	Dec 12, 2011 2:27 PM	0.5
255	Dec 12, 2011 1:29 PM	Up to 1 mb
256	Dec 12, 2011 1:12 PM	0.3
257	Dec 12, 2011 1:10 PM	0.1
258	Dec 12, 2011 1:07 PM	Speed checker would not load
259	Dec 12, 2011 12:56 PM	0.7MB
260	Dec 12, 2011 12:54 PM	300kb/s
261	Dec 12, 2011 12:53 PM	0.2
262	Dec 12, 2011 12:44 PM	0.3
263	Dec 12, 2011 12:42 PM	0.2
264	Dec 12, 2011 12:29 PM	0.3
265	Dec 12, 2011 11:59 AM	0.3Mb
266	Dec 12, 2011 11:39 AM	0.4
267	Dec 12, 2011 11:34 AM	0.7
268	Dec 12, 2011 11:22 AM	350 Kb
269	Dec 12, 2011 11:19 AM	0.04
270	Dec 12, 2011 11:04 AM	6
271	Dec 12, 2011 11:01 AM	0.2mg
272	Dec 12, 2011 10:37 AM	0.19
273	Dec 12, 2011 10:27 AM	0.2
274	Dec 12, 2011 10:09 AM	0.3
275	Dec 12, 2011 10:07 AM	0.4
276	Dec 12, 2011 10:00 AM	I don't know
277	Dec 12, 2011 9:57 AM	0.3
278	Dec 12, 2011 9:34 AM	0.3 mb
279	Dec 12, 2011 9:33 AM	0.3
280	Dec 12, 2011 9:31 AM	variable to impossible
281	Dec 12, 2011 9:29 AM	0.4Mb
282	Dec 12, 2011 9:28 AM	0.2
283	Dec 12, 2011 9:28 AM	0.3
284	Dec 12, 2011 9:28 AM	0.4
285	Dec 12, 2011 9:12 AM	0.2mb
286	Dec 12, 2011 9:06 AM	0.22
287	Dec 12, 2011 8:57 AM	0.3
288	Dec 12, 2011 8:57 AM	0.4Mb
289	Dec 12, 2011 8:56 AM	0.5
290	Dec 12, 2011 7:37 AM	0.4
291	Dec 11, 2011 11:56 PM	0.3
292	Dec 11, 2011 7:11 PM	-4
293	Dec 11, 2011 5:23 PM	0
294	Dec 11, 2011 1:18 PM	375kbps
295	Dec 10, 2011 5:14 PM	0.2Mb
296	Dec 10, 2011 4:44 PM	0.2
297	Dec 10, 2011 4:34 PM	0.1
298	Dec 10, 2011 12:52 PM	0.3
299	Dec 10, 2011 12:25 PM	0.3
300	Dec 10, 2011 11:26 AM	0.4
301	Dec 10, 2011 11:18 AM	0.4
302	Dec 10, 2011 10:31 AM	0.4
303	Dec 10, 2011 9:47 AM	0.3
304	Dec 9, 2011 9:10 PM	0.3
305	Dec 9, 2011 9:03 PM	0.3
306	Dec 9, 2011 6:09 PM	0.3
307	Dec 9, 2011 5:39 PM	0.3
308	Dec 9, 2011 5:22 PM	0.18
309	Dec 9, 2011 4:42 PM	0
310	Dec 9, 2011 4:34 PM	1
311	Dec 9, 2011 4:14 PM	dont know
312	Dec 9, 2011 2:59 PM	0.4
313	Dec 9, 2011 2:46 PM	0.2
314	Dec 9, 2011 1:03 PM	0.3
315	Dec 9, 2011 12:53 PM	very slow
316	Dec 9, 2011 12:32 PM	0.2
317	Dec 9, 2011 12:22 PM	0.4
318	Dec 9, 2011 12:19 PM	0.25
319	Dec 9, 2011 12:15 PM	0.3
320	Dec 9, 2011 12:06 PM	0.4
321	Dec 9, 2011 11:20 AM	0.6
322	Dec 9, 2011 10:57 AM	0.4
323	Dec 9, 2011 10:29 AM	0.4
324	Dec 9, 2011 10:00 AM	0.3
325	Dec 9, 2011 9:56 AM	0.3
326	Dec 9, 2011 9:24 AM	0.3
327	Dec 8, 2011 5:07 PM	0.4
328	Dec 8, 2011 4:57 PM	0.3
329	Dec 8, 2011 3:55 PM	NK
330	Dec 8, 2011 3:01 PM	0.4
331	Dec 8, 2011 1:03 PM	0.6
332	Dec 8, 2011 10:54 AM	0.3

Internet and Mobile Connectivity in the Cairngorms National Park

Who is your mobile service provider on the device you are using?

Answer Options	Response Percent	Response Count
o2	35.6%	168
Orange	16.3%	77
TalkTalk	0.8%	4
T Mobile	3.4%	16
3	3.4%	16
Virgin Media	1.7%	8
Vodafone	24.6%	116
None - I do not have a mobile phone	8.5%	40
Other (please specify)	5.7%	27
	answered question	472
	skipped question	162

Number	Response Date	Other (please specify)	Categories
1	Jan 10, 2012 5:27 PM	Several	
2	Jan 9, 2012 5:55 PM	tesco	
3	Jan 6, 2012 2:53 PM	tesco	
4	Jan 4, 2012 2:19 PM	No mobile reception	
5	Jan 3, 2012 4:43 PM	BT Mobile (Vodafone I believe)	
6	Jan 3, 2012 1:39 PM	Tesco	
7	Dec 23, 2011 2:19 PM	tesco	
8	Dec 22, 2011 11:51 AM	tesco	
9	Dec 21, 2011 5:04 PM	Unicom	
10	Dec 20, 2011 2:47 PM	Tesco mobile	
11	Dec 20, 2011 1:13 AM	vodaphone o2 and 3 only way can get continual coverage	
12	Dec 19, 2011 7:46 PM	Tesco	
13	Dec 19, 2011 7:40 PM	tesco pay as you go	
14	Dec 19, 2011 4:03 PM	BT Vodaphone	
15	Dec 16, 2011 3:30 PM	Tesco	
16	Dec 15, 2011 12:11 AM	bt	
17	Dec 14, 2011 10:34 AM	Talk Mobile	
18	Dec 12, 2011 8:51 PM	Tesco	
19	Dec 12, 2011 6:19 PM	Tesco	
20	Dec 12, 2011 1:42 PM	No mobile reception at my house, but I use O2 when out	
21	Dec 12, 2011 11:35 AM	Tesco	
22	Dec 12, 2011 10:58 AM	Tesco	
23	Dec 12, 2011 9:35 AM	I have not used my Vodafone mobile device for these tests	
24	Dec 10, 2011 12:52 PM	BT	
25	Dec 9, 2011 12:37 PM	virgin	
26	Dec 9, 2011 12:10 PM	NOT KNOWN	
27	Dec 8, 2011 3:02 PM	giff gaff	

Who is your mobile service provider on the device you are using?
- o2
- Orange
- TalkTalk
- T Mobile
- 3
- Virgin Media
- Vodafone
- None - I do not have a mobile phone
- Other (please specify)
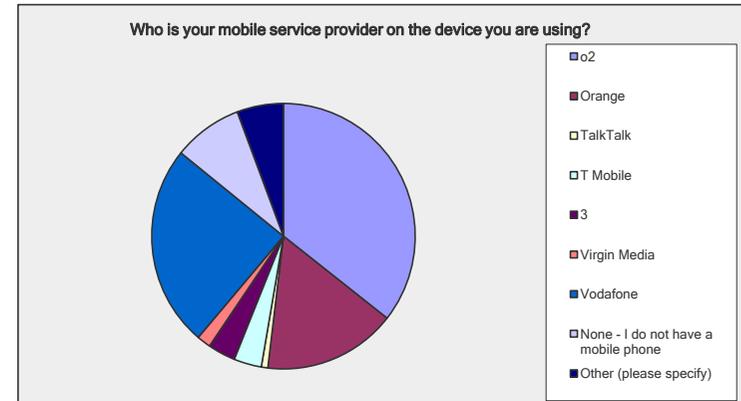
Internet and Mobile Connectivity in the Cairngorms National Park

How good is your mobile reception signal?

Answer Options	No Signal	1 bar	2 bars	3 bars	4 bars	5 bars	Don't know	Response Count
In your Home/Business	82	76	88	64	58	44	8	420
In the area generally	15	48	104	130	71	19	19	406
							answered question	431
							skipped question	203

How good is your mobile reception signal?
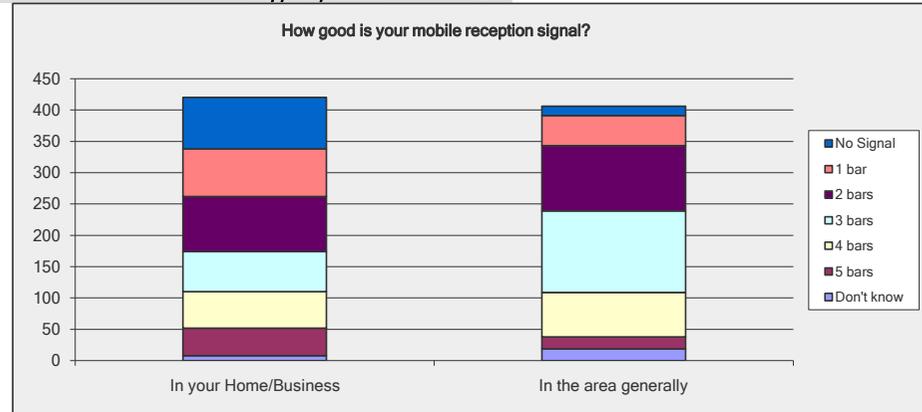
Internet and Mobile Connectivity in the Cairngorms National Park

How good is your 3G coverage?							
Answer Options	None	Poor	Okay	Good	Very Good	Don't Know	Response Count
In your Home/Business	137	77	39	12	9	109	383
In the area generally	98	100	43	12	5	103	361
						answered question	391
						skipped question	243