

# Tomintoul and Glenlivet Development Trust Community Broadband Survey

The survey below is designed to find out what your current broadband service is like at present and if you would be willing to subscribe to the proposed community broadband service. **We need your answers to be able to deliver the correct broadband service to all areas, so please make sure you reply!**

1. Please enter your postcode and select the area where you live:

Tomintoul  Glenavon  Glenlivet  Braes of Glenlivet   
Ballindalloch  Cragganmore  Marypark  Auchnarrow

2. Are you able to access broadband internet at this property?

Yes - I have a broadband account   
Yes - I have mobile broadband via 3G   
No - I have dial up   
No - I do not have my own internet connection (Go to Q9)

3. How reliable do you find your internet connection?

Very reliable, the connection never drops   
Speed varies from time to time, but the connection never drops   
Speed varies considerably and the connection regularly drops   
Very poor connection, which drops out all the time

4. Which internet service provider do you currently use?  
(i.e BT, Virgin, Sky, etc)

5. How much do you currently pay for your internet each month?

6. How would you rate the speed of your current internet connection?

Very Slow  Slow  Acceptable  Good  Excellent

7. Speed Test – please go to [www.speedtest.net](http://www.speedtest.net) click begin test and enter the results. You should try to do this at the time of day when you get the worst connection:

Download speed  Upload speed

8. Does your current internet service restrict the way in which you use the internet?

No, it does not restrict the way in which I use the internet   
Yes, it restricts my ability to use some internet applications and services   
Yes, it restricts my ability to use the internet for basic functions

9. What do you use this internet for, home and/or business use?

Home use %  Business use %

**10. Would you be interested in accessing a faster more reliable broadband network?**

Yes  No  (Go to Q12)

**11. How much would you be willing to pay per month if you switched provider to the community broadband service which would deliver a faster broadband connection?**

£10-£15  £15-£20  £20-£25  £25-£30  £30-£35  £35 +

**12. What is your level of commitment to signing up to a community broadband service?**

I would definitely subscribe if it was going to deliver a better broadband service

I may consider subscribing once the service is established

I would not support the community broadband service at this time

**13. If you have any other comments regarding your current internet provision or a community broadband service please tell us below:**

Please provide your contact details. These will only be used in relation to the provision of broadband services in your area and will not be disclosed to third parties without your consent.

Name

Address

Postcode  Phone

Email

**Please return completed survey's to:**

Tomintoul, Tomnavoulin, Glenlivet, Ballindalloch or Marypark Post Offices marked "FAO TGDT"  
OR

Lindsay Robertson, Local Development Officer, Tomintoul and Glenlivet Development Trust,  
Glenlivet Estate Office, Main Street, Tomintoul, AB37 9EX

If you have any further questions regarding the project please call Lindsay on 01807 580358.

For more information relating to Community Broadband visit

[www.communitybroadbandscotland.org](http://www.communitybroadbandscotland.org)

**THANK YOU FOR TAKING PART IN THIS SURVEY**