

## CAIRNGORMS NATIONAL PARK AUTHORITY

### Appendix I: Planning Service Improvement Priorities 2014/15

1. <b>Complete move of Planning Staff to Grantown on Spey.</b>
2. Undertake <b>feedback exercise with Community Council/Association Planning Representatives Network (PRN)</b> on recent LDP process to improve ease of engagement for next LDP.
3. <b>Establish partner coordination group to deliver LDP Action Programme</b> and use the monitoring reports to highlight importance and value of consented/delivered development.
4. <b>Establish a series of Planning Advice Notes across the planning service</b> for key policy and plan implementation topics as well as development management procedure issues.
5. <b>Implement new call-in categories across Park and deliver a more rigorous pre-application service</b> with 5 councils.
6. <b>Offer processing agreements on all applications</b> likely to be called in or called in by the CNPA.
7. <b>Establish Customer Charter for Development Management.</b>
8. <b>Review the delivery of planning gain service</b> for the CNPA.
9. <b>Review internal procedures and processes to improve efficiency and speed of decisions</b> and introduce internal determination timescale targets to reduce overall determination timescales.
10. <b>Simplify and improve the customer focus of the CNPA planning web pages</b> and provide quicker routes to applications and open consultations.
11. <b>Review Enforcement Charter and investigate greater integration of enforcement</b> between CNPA and 5 Councils.
12. Establish <b>plan for Enforcement Officer role from July 2015.</b>
13. <b>Undertake skills audit of planning team and establish a prioritised training/enhancement plan</b> , including training activities on natural heritage skills and advice, delivery of the new LPD for the Park, and planning support team training on Uniform administration and template modification.
14. <b>Review options for CNPA member involvement in pre-application discussions.</b>