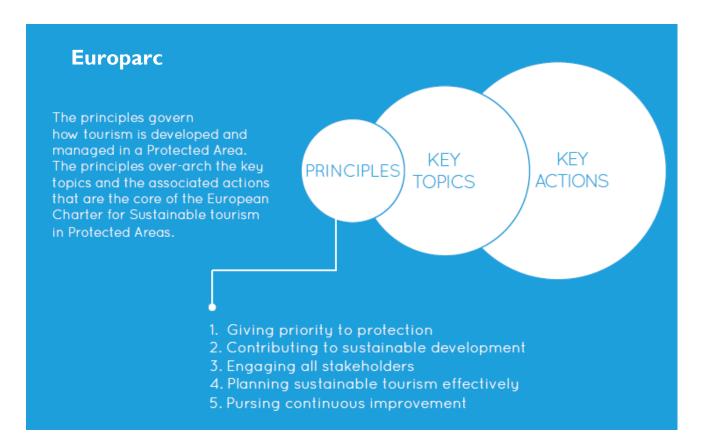
European Charter for Sustainable Tourism in Protected Areas - Principles, Topics, and actions

Delivery in the Cairngorms National Park



Europarc Topic	Europarc Actions	CNP Delivery
I. Protecting valuable landscapes, biodiversity and cultural heritage	 Influencing land use planning and the control of potentially damaging developments 	 Local Development Plan Visitor Management Plans Core Paths Plans and Promoted Routes Active Cairngorms Cairngorms Marketing Strategy Objectives Tourism Action Plan – THEME 3 'Enhance or Assets', Action 6
	• Influencing the location, type and design of tourism developments	
	 Managing visitor flows, activity areas and sites 	
2. Supporting conservation through tourism	• Encouraging visitors and tourism businesses to support conservation, through donations, volunteering and other activity	 Cairngorms Nature Cairngorms Outdoor Access Trust Cairngorms Trust Tourism Action Plan – THEME 3 'Enhance or Assets', Action 7
	• Using revenues obtained from tourism-related activity to support conservation	

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Europarc Topic	Europarc Actions	CNP Delivery
	• Establishing, supporting and promoting tourism-related investments, projects and activities that help to conserve the natural and cultural heritage	• Tourism Action Plan – THEME 4 'Engage & Inspire', Action 8
3. Reducing carbon footprint, pollution and wasteful resource use	 Working with tourism businesses to improve environmental management, including use of energy and water, waste management, and noise and light pollution Promoting the use of public transport and other alternatives to 	 Cairngorms Economic Strategy VisitScotland Green Tourism Scheme Active Cairngorms Cairngorm & Glenmore Strategy Tourism Action Plan – THEME 3 'Enhance or Assets', Action 6
4. Providing safe access, quality facilities, and special experiences of the protected area, available to all visitors	 Providing a wide range of access opportunities, with attention to safety and risk management 	 Active Cairngorms Core Paths Plan Cairngorms Outdoor Access Trust Tourism Action Plan – THEME 3 'Enhance or Assets', Action 5 Tourism Action Plan – THEME 4 'Engage & Inspire', Action 8 VisitScotland Accessible Tourism
	Improving the quality of visitor facilities and services	
	• Providing visitors with specific tourism offers which involve discovery, interpretation and appreciation of the area's special natural and cultural heritage	
	• Providing facilities and information for visitors with special needs	
5. Effectively communicating the area to visitors	• Ensuring that marketing materials and activities promote the area effectively and responsibly	 Cairngorms Marketing Strategy Tourism Action Plan – THEME 3 'Enhance or Assets', Action 5 Tourism Action Plan – THEME 4 'Engage & Inspire', Action 8 and 9 Tourism Action Plan – THEME 5 'International', Action 10 John Muir Award, Europarc junior Rangers and Teacher Training
	• Providing good quality and effective visitor information and interpretation	
	• Ensuring that tourism businesses and other local stakeholders are well informed about the area and provide relevant and accurate information to visitors	
	• Providing specific information and interpretation for young people, schools and student groups	

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Europarc Topic	Europarc Actions	CNP Delivery
6. Ensuring social cohesion	• Anticipating, monitoring and minimising any existing and potential conflicts with local residents	• Tourism Action Plan – THEME I 'Leadership' Actions I and 2
	• Maintaining good communication and engagement between local residents, businesses, visitors and the protected area authority	
	• Encouraging and developing appropriate partnership activity with and between stakeholders	
7. Strengthening prosperity in the local community	• Promoting the provision and identity of local produce and services and their purchase and use by visitors and tourism businesses	 Cairngorms Economic Strategy, Food & Drink and Skills Local Development Plan Cairngorms Marketing Strategy Tourism Action Plan – THEME 2 'Skills', Actions 3 and 4 Tourism Action Plan – THEME 4 'Engage & Inspire', Action 9
	• Supporting the economic viability and performance of local tourism businesses and the provision of local employment in tourism	
8. Providing training and capacity building	• Providing relevant training for staff of the protected area authority in sustainable tourism development and management	 Tourism Action Plan – THEME 2 'Skills', Actions 3 and 4 Tourism Action Plan – THEME 3 'Enhance or Assets', Actions 7 and 8
	• Providing and encouraging relevant training and capacity building for tourism businesses and other stakeholders in sustainable tourism	
9. Monitoring tourism performance and impacts	• Monitoring of visitors – volumes, patterns, spending and satisfaction	STEAMVisitor Survey
	 Monitoring of tourism businesses – performance and needs 	 Business Barometer NPPP KPI's Community Action Plans Tourism Action Plan – THEME I 'Leadership' Action I
	• Monitoring of tourism impacts – on the environment, economy and community	
	• Monitoring progress in implementing the action plan	
10. Communicatin g actions and engaging with the charter	• Communicating sustainable tourism actions and results to local stakeholders and more widely at a local, regional and national level	 Tourism Action Plan – THEME I 'Leadership' Actions I and 2

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Europarc Topic	Europarc Actions	CNP Delivery
	• Promoting and making visible the award of the Charter	
	• Engaging with EUROPARC and the Charter Network, including participating in related events and activities	
	• Taking steps for re-application and renewal of the Charter	