

## **1. Welcome and introductions**

### **2. Respond:**

- Business Support update – Colin, Alistair, Rhona
- Key issues from DMOs – Mark, Laurie, Chris F
- VisitScotland Overview – Chris T

### **3. Reset:**

- Visitor management planning & land manager discussions – Grant / Pete
- Overview of consumer insights and other research
  - [VS marketing intelligence 13/05](#)
  - Update from VisitAberdeenshire's workshop on 14/05 – Chris F

### **4. Restart**

- Communications discussion - Françoise
- Update on CBP working groups - Mark

### **5. Recover**

## **6. Any Other Updates**

### **7. Date of next meeting.**

RESPOND (March 2020 – May 2020) Immediate provision of information and support to businesses

RESET (June 2020 – September 2020) Support, planning and preparation for restart

RESTART (June 2020 – February 2021) Support and guidance for safe re-opening

RECOVER (September 2020 – December 2022) Guidance and support for operating in a new post COVID-19 environment