Cairngorms National Park Authority Balanced Scorecard Balanced Scorecard Summary as at end December 2007

	No more than 3 formal complaints on CNPA service logged (0)			
		Responses to all Fol requests within 20 working days (0 missed)		
		Health and Safety arrangements in place and working effectively		
		No recommendations arising from Standards Commission or Ombudsman		
		No more than 2 high priority actions highlighted by auditors (1)		
		Governance and Risk		
		Management		
			<del>-</del>	
	1		1	
Financial		Cairngorms National		Human Resource
Management		Park Authority		Management
Total Income in line with budget				Staff turnover level not more than
(0% variation)				5% (1.7%)
Core expenditure in line with				Successful recruitment to all
budget (-3.5%)			1	vacant posts (100%)
		Corporate /		
Operational Plan in line with		Operational Plan		Staff absence levels below 4
budget (-28%)		Delivery		days per person (3.42)
Forecast year-end in line with		Priority for Action Delive	ry Plans prepared and	No work-related cause of
target		agreed with partners		absence (2)
target		agreed with partilers	by Grid March 2000	absence (Z)
Novt voor ingeree in lieuweet		Droft Core Dath Diam	whatad for accountation	Low incidence of "feet all LID
Next year income in line or above forward forecasts		Draft Core Path Plan com		Low incidence of "formal" HR
forward forecasts		by 9 Febru Complete any modificati		caseload (0)
Next year commitments within		deposit draft following		
control levels		March		
COLIT OF TO VOID	ı	Community Needs Asses		
		and first phase of rura		
		identifiedfor grant application by end March		
		200	The state of the s	
		Active development conf		
		(34		
		Delivery of Operational F	/	
		on tar		