

## CAIRNGORMS NATIONAL PARK AUTHORITY AUDIT COMMITTEE

---

### FOR DECISION

**Title: INTERNAL AUDIT REVIEW: VISITOR EXPERIENCE**

**Prepared by: BRIAN CURRAN, KPMG**

#### **Purpose**

This paper presents the outcome of the internal audit review of the Cairngorms National Park Authority's arrangements to support delivering objectives on the visitor experience within the National Park, undertaken as part of the agreed 2012/13 Annual Internal Audit Plan.

#### **Recommendations**

The Committee is asked to:

- a) Consider the internal auditor's findings on the operation of the Authority's partnership working arrangements, as set out in Annex I;
- b) Endorse or amend the management responses to the recommendations for action.

#### **Executive Summary**

The Authority's internal auditors, KPMG, have undertaken a review of both National Park Authorities' arrangements to support delivering objectives on the visitor experience within the National Park. This review delivers an item of the agreed internal audit plan for 2012/13 with that plan in turn driven by an assessment of the Authorities' strategic risk registers. The full report from the review is set out at Annex I to this paper.

The report highlights 1 low priority recommendation relevant to the current operations within or led by Cairngorms NPA. The recommendation has been accepted by management, and draft management response set out in the report at Annex I.

**DAVID CAMERON**  
**12 June 2013**

---