



# Cairngorms National Park

STEAM Tourism Economic Impacts

2014 Report

Narrative Summary



## Cairngorms National Park's Visitor Economy 2014

This is a summary of the tourism trends research undertaken for Cairngorms National Park by Global Tourism Solutions (UK) Ltd.

**1.68 million Tourism Visits**  
to the national park area in 2014 **up**  
**2.5% on the previous year**

**859,000 visits** were made by visitors **staying in the park** as part of a holiday or short break **up 20.2% since 2009**, generating **2.9 million nights** in accommodation across the area

**3.7 million Visitor Days and Nights**  
generated by **staying** and **day visitors** to the park in  
**2014**

**£244 million** was  
generated within the local  
economy through visitor and  
tourism business expenditure,  
**an increase of 9.5% on the  
previous year**

**818,000 visits** made by **Day  
Visitors** to the area in 2014



On average, visitors  
**staying** in the  
park stay **3.4  
nights** in the  
region and spend  
**£71.6 million**  
on local  
accommodation, up  
**18.5% since 2009**



**Day Visits** generated **£35 million** for  
the economy of the park in 2014

Visitors to **the park** are vital to local  
businesses, supporting more than **5,477 full  
time equivalent jobs**, up **6.6% on 2009**



**Staying visitors** generate a **total  
economic impact of £209 million**  
for businesses in the park



**Economic Impact increased  
by 13.3%** between 2009 and 2014

**Total Visitor Numbers increased by 6.8%**  
between 2009 and 2014

**Total Visitor Day and Nights  
increased by 18.6%** between  
2009 and 2014

2009  
2014

## Visitor Types

**Staying Visitors** encompass all tourists staying overnight for at least one night in one of the following types of accommodation:

- **Serviced Accommodation** - including Hotels, Guest Houses, B&Bs, Inns
- **Non-Serviced Accommodation** – including Self-Catering properties such as Houses, Cottages, Chalets and Flats, as well as Camping and Caravanning, Hostels and University / College accommodation
- **Staying with Friends and Relatives (SFR)** – unpaid overnight accommodation with local residents

**Day Visitors** visiting the area on a non-routine and non-regular leisure day trip from a home or holiday base

**Staying Visitors**  
**51%** of Visits

**Day Visitors**  
**49%** of Visits

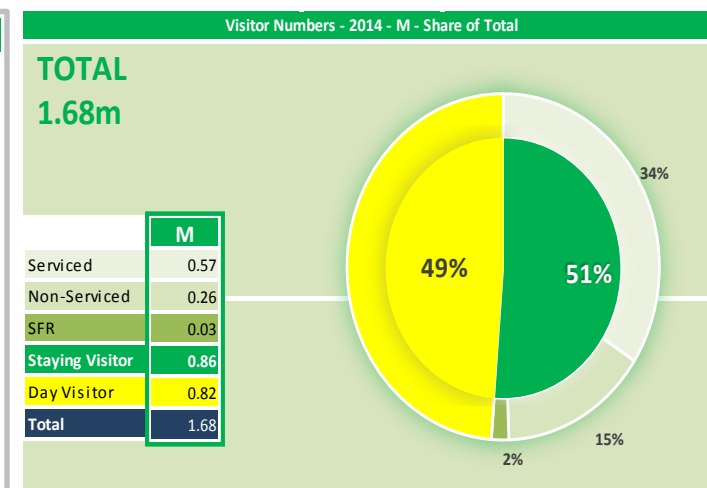
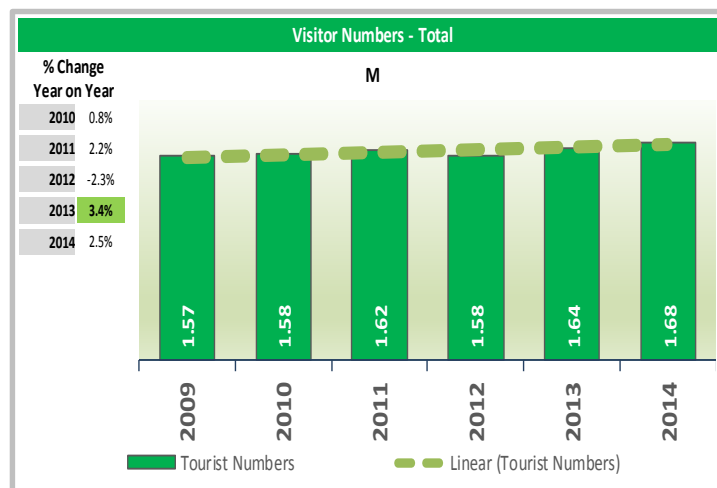
**Total  
Visitor  
Numbers**  
**1.68m**

## Visitor Numbers

In 2014, there were an estimated **1,677,000** tourism visits to the park; representing an increase of **2.5%** on the previous year. Overall, 51% of all visitors (859,000) stayed in the area for one or more nights, a percentage that has increased from 45% over the past six years indicating that more visitors are opting to stay in accommodation; the remaining 49% of visitors (587,870) are Day Visitors to the park.

Within the staying visitors sector, those staying in serviced

accommodation represent the majority of staying visitors at 34%, followed by those staying in non-serviced accommodation (15%). This masks the fact that **the non-serviced accommodation sector increased by 18% over the previous year and by 35% since 2009, pointing to strong growth in weekly rentals over the past six years.**



## Key Figures: Visitor Numbers

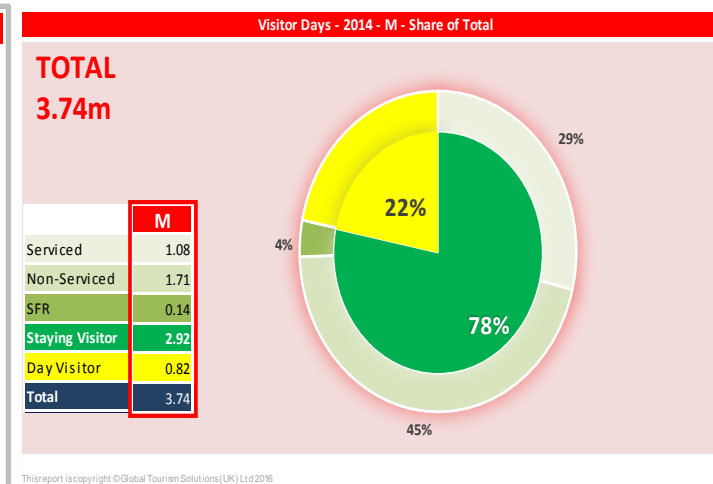
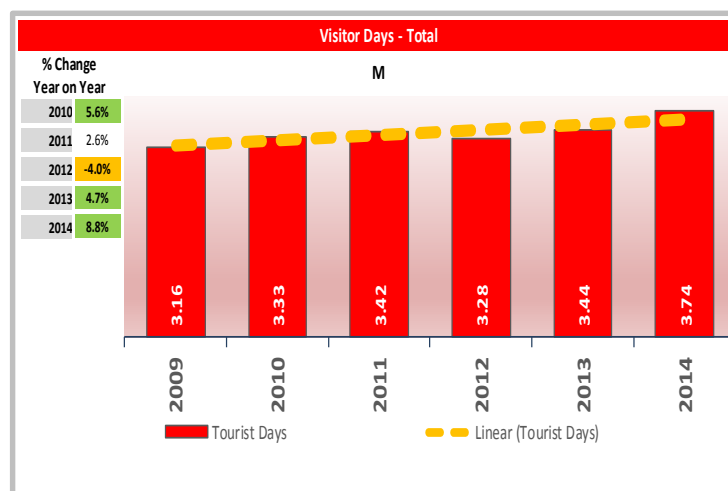
Visitor Numbers		Serviced	Non-Serviced	SFR	Staying Visitors	Day Visitors	All Visitors
2014	M	.573	.256	.030	.859	.818	1.677
2013	M	.564	.217	.029	.809	.826	1.636
Change 13/14	%	1.6	18.0	5.1	6.1	-1.0	2.5

**Total  
Visitor  
Days**  
**3.74m**

## Visitor Days

Visitor Days take into account those visitors who stay at any destination for more than a day. For example, if a family of five stay three nights, they will account for five visitors, and fifteen visitor days. **Visitors to the Cairngorms National Park area spent an estimated 3,743,000 days in the area as part of a tourism day trip, holiday or short break in 2014; this represents an increase of 8.8% on the previous year and an 18.6% increase since 2009.**

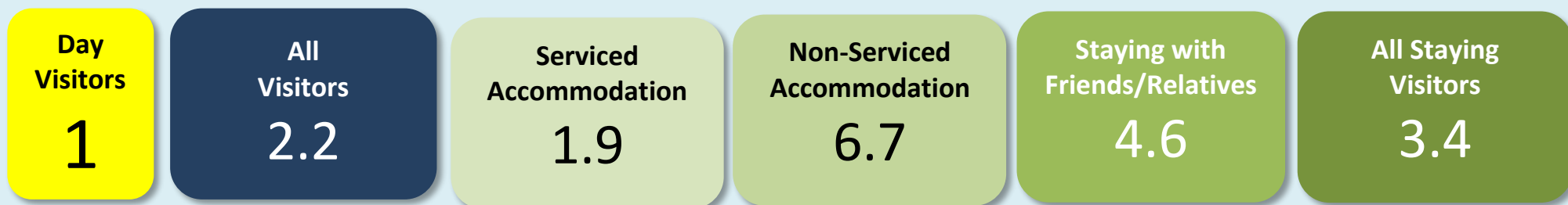
Staying visitors account for over three-quarters (78%) of all visitor days. **There has been a sizeable increase (+47.9%) of non-serviced sector use over the past six years.** The average length of stay by all staying visitors to the park was 3.4 days; non-serviced accommodation stands at 6.7 days indicating a high rate of weekly rentals.



### Key Figures: Visitor Days

Visitor Days		Serviced	Non-Serviced	SFR	Staying Visitors	Day Visitors	All Visitors
2014	M	1.079	1.708	.137	2.924	.818	3.743
2013	M	1.070	1.412	.131	2.613	.826	3.440
Change 13/14	%	0.9	20.9	4.9	11.9	-1.0	8.8

### Average length of stay in days for different visitor types to Cairngorms National Park 2014



**Total  
Economic  
Impact  
£244.03m**

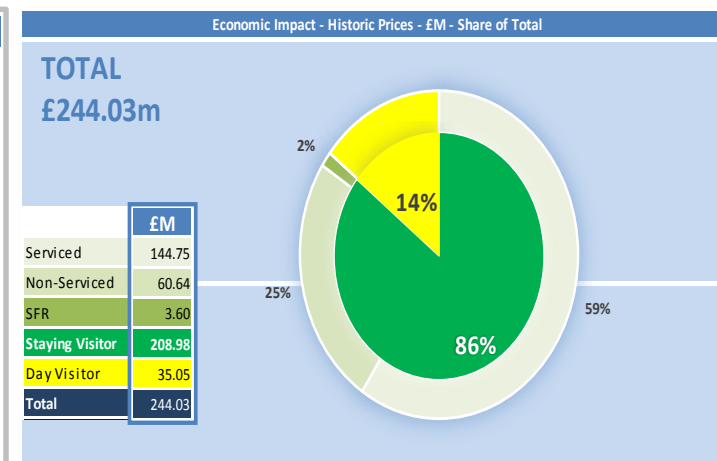
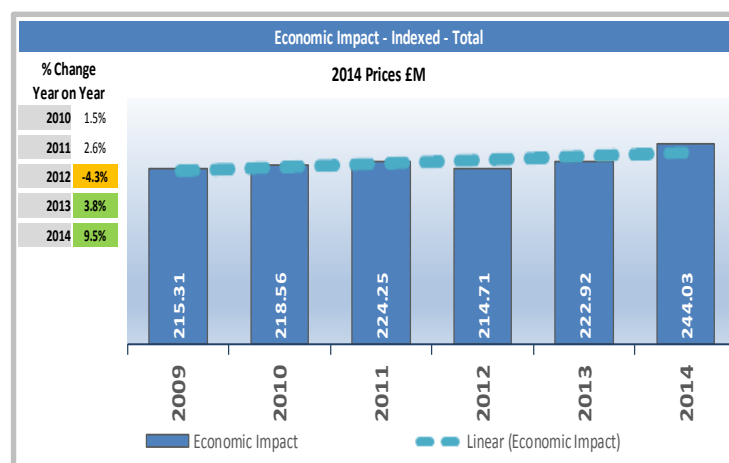
## Economic Impact

Tourism visits to the Cairngorms National Park area in 2014 generated a total economic impact of **£244,030,000**, an increase of **9.5%** on the previous year and **13.3%** over the past six years. The total economic impact in 2014 comprises the expenditure of visitors on goods and services, totalling £196m, and the *indirect* and *induced* economic effects of local businesses and residents spending tourism revenues locally, accounting for a further £48m. In 2009 the economic impact was £215m (all 2009 monetary figures in this narrative report are indexed (1.203) to allow direct comparison with 2014 figures).

### Mirroring

increases in visitor numbers and days, the greatest gain in economic impact over the past six years took place within the non-serviced sector, which increased by 38.9%.

Despite this, the serviced accommodation sector generates the most (59%) economic impact followed by the non-serviced accommodation sector and Day Visitors.



### Key Figures: Economic Impact

Economic Impact		Serviced	Non-Serviced	SFR	Staying Visitors	Day Visitors	All Visitors
2014	£m	144.75	60.64	3.599	208.98	35.05	244.03
2013	£m	132.59	46.40	3.340	182.33	34.59	216.92
Change 13/14	%	9.2	30.7	7.7	14.6	1.3	12.5

### Average economic impact generated per person by each type of visitor in 2014

<b>Day Visitors</b> <b>£42.85 per Day</b>	<b>Staying with Friends and Relatives</b> <b>£26.27 per Day</b> <b>£120.84 per Visit</b>	<b>All Visitors</b> <b>£65.20 per Day</b> <b>£143.44 per Visit</b>	<b>Non-Serviced Accommodation</b> <b>£35.50 per Day</b> <b>£237.85 per Visit</b>	<b>All Staying Visitors</b> <b>£71.47 per Day</b> <b>£243.00 per Visit</b>	<b>Serviced Accommodation</b> <b>£134.15 per Day</b> <b>£254.86 per Visit</b>
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**Total  
FTEs  
Supported  
in 2014  
5,477**

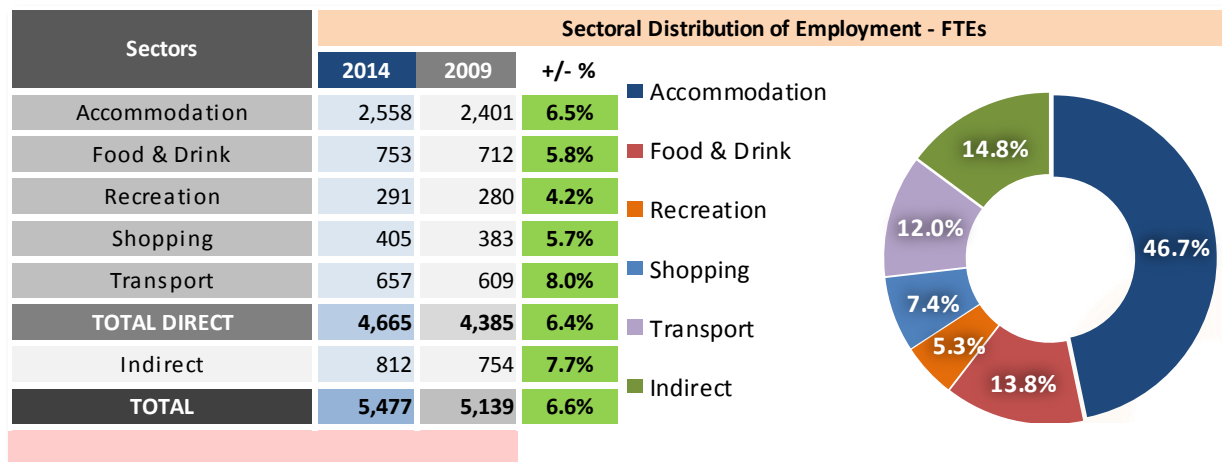
## Definitions:

- **Accommodation:** Payments for overnight stays in accommodation, such as room rates for serviced accommodation, or pitch fees and hire charges for non-serviced accommodation.
- **Recreation:** Covering expenditure on a wide range of leisure activities such as museum, event, concert / theatre and attractions attendance as well as sports participation and spectating.
- **Transport:** Expenditure within the destination on travel, including fuel and public transport tickets.
- **Food and Drink:** Spend on eating and drinking at restaurants, cafes and other venues, takeaway food, snacks and groceries.
- **Shopping:** What visitors spend on items including clothing / jewellery, household items, music / films / games, gifts and smaller items, books and maps, plants and garden items.
- **Indirect:** The expenditure by local tourism businesses within the local supply chain.

## Employment Supported by Tourism

The expenditure and activity of visitors to the Cairngorms National Park in 2014 supported a total of 5,477 Full-Time Equivalent jobs (FTEs); this represents an increase of 6.6%, or 338 FTE jobs within the tourism sector within the past six years, with most gains being seen within the transport, accommodation and food & drink sub-categories. Total employment includes the jobs generated by the expenditure of visitors on goods and services, totalling 4,665 FTEs in 2014, and the *indirect* and *induced* employment supported through local businesses and residents spending tourism revenues locally, accounting for a further 812 FTEs. **The three largest sectors for direct employment were Accommodation (2,558 FTEs); followed by Food & Drink (753 FTEs); and then Transport (657 FTEs).**

### Employment Supported by Tourism 2009-2014: Full-Time Equivalents (FTEs) by Type



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2016

**STEAM FINAL TREND REPORT FOR 2009-2014**  
**CAIRNGORMS NATIONAL PARK**

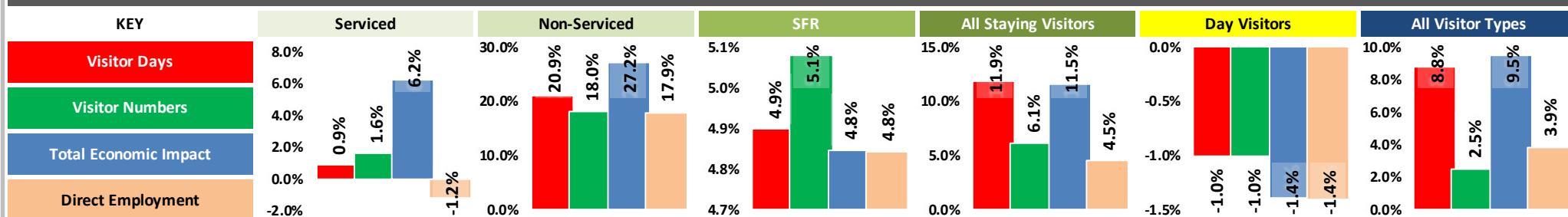
Comparing 2014 and 2013  
 2013 in 2014 prices (1.028)

**COMPARATIVE HEADLINES**

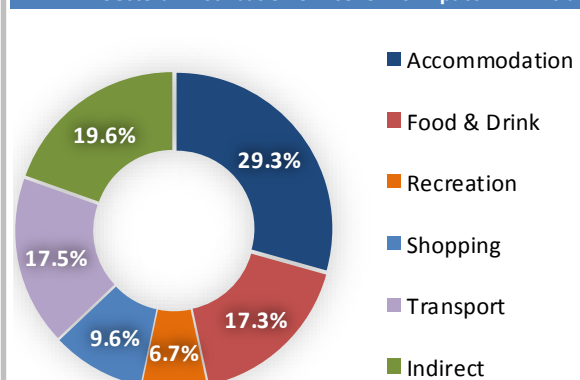
**KEY PERFORMANCE INDICATORS BY TYPE OF VISITOR - COMPARING 2014 & 2013 - INDEXED TO 2014**

KEY														Day Visitors			All Visitor Types		
An increase of 3% or more		Staying in Paid Accommodation						Staying with Friends and Relatives (SFR)			All Staying Visitors								
Less than 3% change		Serviced			Non-Serviced														
A Fall of 3% or more		2014	2013	+/- %	2014	2013	+/- %	2014	2013	+/- %	2014	2013	+/- %	2014	2013	+/- %	2014	2013	+/- %
Visitor Days	M	1.079	1.070	0.9%	1.708	1.412	20.9%	0.137	0.131	4.9%	2.924	2.613	11.9%	0.818	0.826	-1.0%	3.743	3.440	8.8%
Visitor Numbers	M	0.573	0.564	1.6%	0.256	0.217	18.0%	0.030	0.029	5.1%	0.859	0.809	6.1%	0.818	0.826	-1.0%	1.677	1.636	2.5%
Direct Expenditure	£M																196.31	178.99	9.7%
Economic Impact	£M	144.75	136.26	6.2%	60.64	47.68	27.2%	3.599	3.432	4.8%	208.98	187.38	11.5%	35.05	35.54	-1.4%	244.03	222.92	9.5%
Direct Employment	FTEs	2,745	2,779	-1.2%	1,391	1,180	17.9%	49	47	4.8%	4,186	4,006	4.5%	479	486	-1.4%	4,665	4,492	3.9%
Total Employment	FTEs																5,477	5,240	4.5%

**PERCENTAGE CHANGE BY VISITOR TYPE AND PERFORMANCE MEASURE - COMPARING 2014 & 2013 - INDEXED TO 2014**



**Sectoral Distribution of Economic Impact - £M including VAT Indexed to 2014**

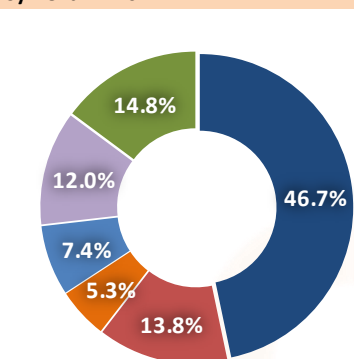


	2014	2013	+/- %
Accommodation	71.62	59.62	20.1%
Food & Drink	42.12	40.41	4.2%
Recreation	16.36	15.74	4.0%
Shopping	23.47	22.44	4.6%
Transport	42.74	40.79	4.8%
TOTAL DIRECT	196.31	178.99	9.7%
Indirect	47.72	43.93	8.6%
TOTAL	244.03	222.92	9.5%

Sectors	2014	2013	+/- %
Accommodation	2,558	2,475	3.4%
Food & Drink	753	723	4.2%
Recreation	291	280	4.0%
Shopping	405	387	4.6%
Transport	657	627	4.8%
TOTAL DIRECT	4,665	4,492	3.9%
Indirect	812	748	8.6%
TOTAL	5,477	5,240	4.5%

**Sectoral Distribution of Employment - FTEs**

	2014	2013	+/- %
Accommodation	2,558	2,475	3.4%
Food & Drink	753	723	4.2%
Recreation	291	280	4.0%
Shopping	405	387	4.6%
Transport	657	627	4.8%
TOTAL DIRECT	4,665	4,492	3.9%
Indirect	812	748	8.6%
TOTAL	5,477	5,240	4.5%



**STEAM FINAL TREND REPORT FOR 2009-2014**  
**CAIRNGORMS NATIONAL PARK**

2009 to 2014  
 2014 Prices

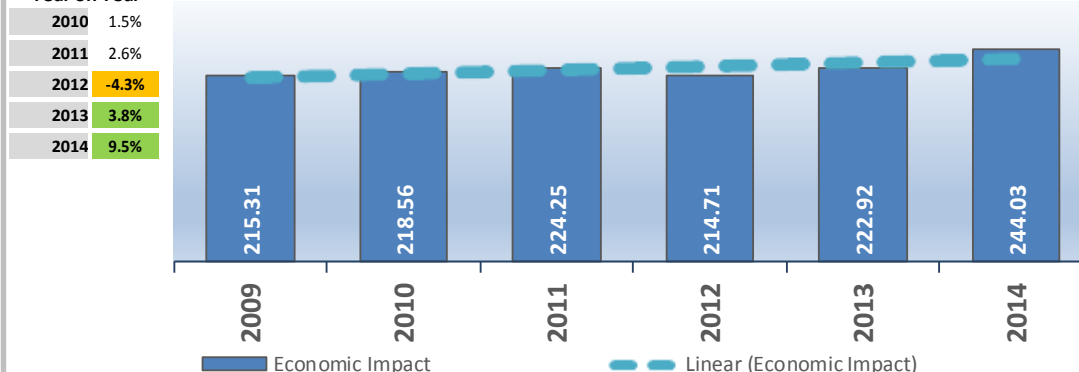
TOTAL

KEY MEASURES  
 Indexed

**Economic Impact - Indexed - Total**

% Change  
 Year on Year

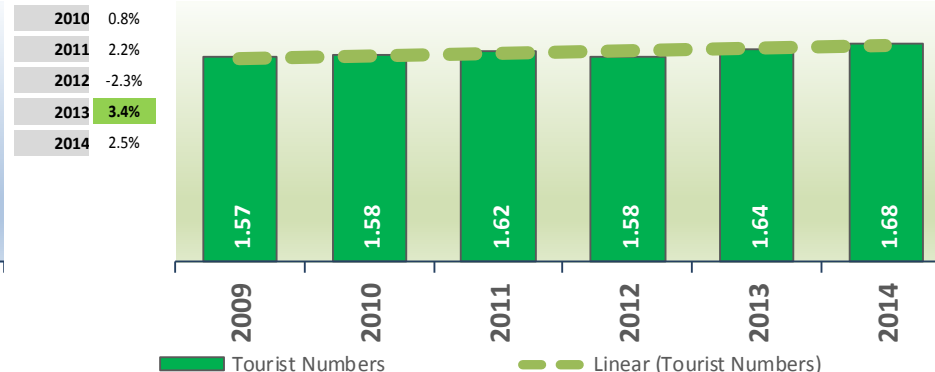
2014 Prices £M



**Visitor Numbers - Total**

% Change  
 Year on Year

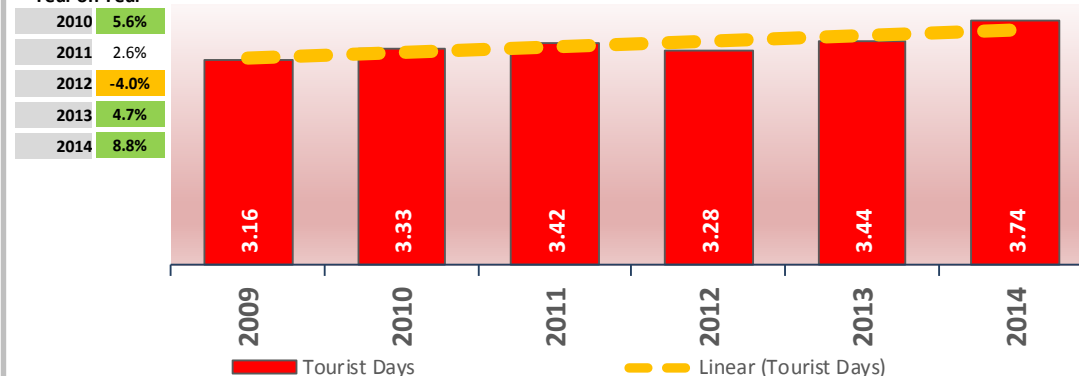
M



**Visitor Days - Total**

% Change  
 Year on Year

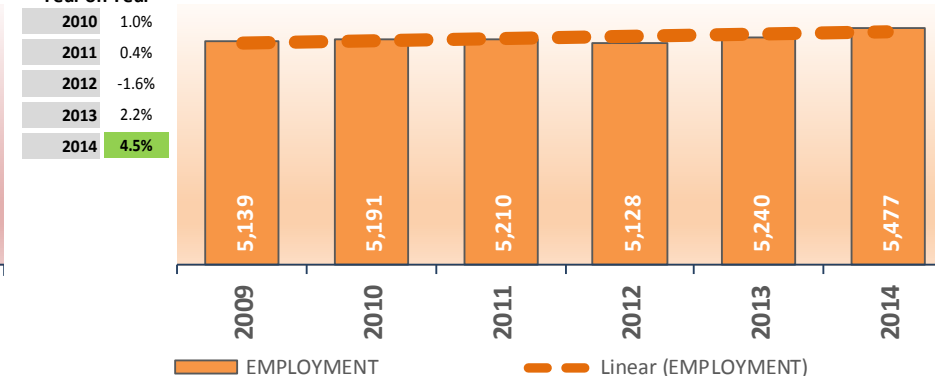
M



**Total Employment Supported - Total**

% Change  
 Year on Year

FTEs



% Change from 2009	2009	2010	2011	2012	2013	2014
Economic Impact - Indexed		1.5%	4.1%	-0.3%	3.5%	13.3%
Visitor Numbers		0.8%	3.1%	0.7%	4.2%	6.8%
Visitor Days		5.6%	8.4%	4.1%	9.0%	18.6%
Total Employment		1.0%	1.4%	-0.2%	2.0%	6.6%

"Linear" = Linear Trendline