

Glenmore Visitor Management Plan

Summer 2020

Overview

This Plan is a subset of the overall Cairngorms wide plan for the easing of lockdown. This plan will also tie in with specific plans being put in place by individual landowners. The timescales of these specific plans may differ, depending on the capacity each land manager has available to safely reopen facilities and services.

Timescales (based on SG Guidance)

Phase 1 - 28 May until next review on 18 June

- You will also be permitted to travel short distances for outdoor leisure and exercise but advice to stay within a short distance of your local community and travel by walk, wheel and cycle where possible.
- In this phase we are planning to allow unrestricted outdoors exercise adhering to distancing measures and non-contact outdoor activities in the local area - such as golf, hiking, canoeing, outdoor swimming, angling – consistent with the wider rules and guidance applicable to any activity in this phase.
- In this phase we are planning the gradual opening of drive through food outlets as well as the re-opening of garden centres and plant nurseries with physical distancing. Associated cafes (e.g. in garden centres) should not reopen at this stage except for take away.

Phase 2 – Potentially from 18 June but no decision until review point

- People will be able to drive locally for leisure and exercise purposes.
- Pubs and restaurants can open outdoor spaces with physical distancing and increased hygiene routines

Phase 3 – Timescale Unknown

- In this phase you can drive beyond your local area for leisure and exercise purposes.
- Pubs and restaurants can open indoor spaces with physical distancing and increased hygiene routines.

Key Times for Visitor Management

- Friday – Sun is key visitor times
- School summer holidays from 3 July

On the Ground Staff Resources

Organisation	Numbers	Date Active	Work Underway
CNPA	5 seasonal rangers + volunteer rangers in time	End June	Patrol routes being developed
FLS	Two rangers and one visitor centre assistant based at Glenmore. One beat forester and two craftspeople based at Glenmore. Note that most of these staff	To be confirmed – waiting for our Safe Working Protocol to be agreed.	Ongoing planning. Site reopening being discussed and prioritised.

	also have some duties outside of Glenmore.		
Rothiemurchus	1 full time ranger in post	Ongoing	Ongoing planning.
Cairngorm Mountain			
RSPB			
SNH			
Police Scotland			
Highland Council			

Key Hotspots

Key Countryside Location	Risk	Manager	Car Park capacities & other info	Toilets & proposed reopening date (where known)
Loch Pitoulish		Pitylouish estate	Limited – issues around camping and fires	Not applicable
Loch an Eilien		Rothiemurchus	Parking Spaces 96 plus overflow.	Toilets: Loch an Eilein, Single block with Male – 1 cubicle and urinal Female- 2 cubicles Disabled Access & Nappy changing- 1 cubicle.
Coylumbridge Hotel		Britannia Hotel	200	Not applicable
Glenmore		FLS	290 in total Sugar Bowl – 40 Allt Mhor – 33 Hayfield – 50 + 50 in field AlltBhan – 12 Visitor Centre – 28 Beach car park – 92 Lochside – 19 Loch Morlich -32	
Glenmore		THC	Roadside car parking, approximately: “ski lane” between village and snow gates 140; reindeer centre 10; Glenmore shop 5. At the Glenmore end of Loch Morlich approx. 10 cars park informally off the road; in addition at very busy times when car parks are full 50+ often park half on the road all along the loch side,	Not applicable

			restricting width on the carriageway	
Cairngorm Mountain		CMSL	Car parking capacity in the cas car parks is 600 cars; or 350 cars in the upper car park and max 52 coaches in the lower car park. Car parking capacity in the ciste car parks is 380; and the overspill car park next to the building brings it to around 420 cars	Closed at present and toilet in building unlikely to open.
Loch Garten		RSPB Scotand	55 + 1 coach Garten, 15 at Mallachie & 7 at Garten Wood	

Key Towns

Village	Risk	Manager	Car Park capacities	Toilets & proposed reopening date (where known)
Aviemore		Highland Council		

Key Actions to progress

Signage

Action	Owner	Timescale
Consistent signage for sites & access to be developed and distributed e.g. car park full.	Adam-Streeter Smith, CNPA	Temporary signs distributed. Contract let for developing suite to be available by end of June.
Use variable message sign at Rothiemurchus (controlled by CMSL) for key visitor information..	Colin Matthews, CMSL	Done for 28/0520

Messaging (link to main cairngorms wide comms plan)

Action	Owner	Timescale
Consistent messages deployed across partners & CNPA website kept up to date with latest information. Start to add what car parks, toilets etc are open where at the right time.	Francoise Van Burren, CNPA + partners comms	Ongoing. Already done for weekends

Car park capacity

Action	Owner	Timescale
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CNPA to talk with FLS about potential works that could be done to help visitor management at Glenmore/Loch Morlich	Pete Crane, CNPA Paul Hibberd, FLS	Ongoing.
Webcams to be deployed where possible to provide real-time information. Hosted on CNPA website and others. Potential to link to user friendly traffic light system for car parks e.g. red full, green open and available.	Adam Street Smith, CNPA + landowners	By end of June 2020. Technical details being looked at.

Toilets and Facilities

Action	Owner	Timescale
Key public toilets to reopen safely in due course. Key issue and need to get agreed guidance of how to do this safely	Local Authorities & site managers	Ongoing but review position prior to 18 June.
Information to be made clear where bins are not being picked up. Take your litter home key message	Site managers	Ongoing. Sign now in place at beach car park, Loch Morlich