

## Managing for Visitors – Angus Glens Plan

### Overview

The CNPA and its partners will be working within the national visitor management framework (#RespectProtectEnjoy) and the #CairngormsTogether framework to develop Managing for Visitors plans for key areas in the Park. These Managing for Visitors plans dovetail and support site based visitor management plans and estate management objectives.

### Objectives

The purpose of the Angus Glens managing for visitor plan is to

- Provide a warm welcome and support exceptional experiences for the public to enjoy the outdoors:
- Mitigate any negative impacts from increased recreation in sensitive or popular sites:
- Reduce potential conflict between residents and visitors:
- Promote collaboration across estate and organisational boundaries ensuring a positive visitor experience.
- Agree visitor infrastructure priorities for the area

### On the Ground Staff Resources

Organisation	Number of Rangers or Other Staff
CNPA	1 seasonal ranger
Angus Alive	2 Rangers

### Key Hotspots

A risk rating for each site identified is given as follows:

	Very popular, pinch points on trails, could be on a dead end road, limited parking and overspill sites, popular hills or beauty spots, heavily promoted by 3 <sup>rd</sup> parties, close to main transport routes i.e trunk roads and accessible from large towns.
	Popular, parking previously sufficient for level of use, setting off point for hills or beauty spots and promoted by 3 <sup>rd</sup> parties, likely to experience overspill from nearby popular sites.
	Less popular, sufficient parking, generally used by residents.

Key Countryside Location	Risk	Manager	Onsite support (including estimated FTE coverage)	Parking	Public Toilets

Glen Clova		FLS, Angus Alive and NatureScot	AA Ranger Service (2)	100	yes
Glen Mark		Angus Council and Dalhousie Estates	1 CNPA Seasonal Ranger being recruited	TBC	No
Glen Isla		Unknown	Unknown	Less than 10	No

## Key Actions

Action	Owner	Timescale	Priority	Actions/ Updates
<b>Signage</b>				
Consistent signage for sites & access to be developed and distributed before Easter 21	Adam-Streeter Smith, CNPA	Sent to all relevant Estates before Easter 21	High	<ul style="list-style-type: none"> <li>Resources developed including posters, social media graphics and leaflets on core “tread lightly in the Park” messages.</li> <li>Develop protocols for time limited site specific messages and signage</li> </ul>
<b>Visitor Information</b>				
Consistent messages deployed across partners. CNPA & other websites kept up to date with latest information.	Olly Davies, CNPA Pete Crane, CNPA Mark Tate, CBP Chris Foy, VA	Easter 21	High	<ul style="list-style-type: none"> <li>#CairngormsTogether &amp; #RespectProtectEnjoy communications approach and assets being developed for Easter.</li> <li>Websites to be updated.</li> </ul>
Develop “real time” information for car park management and promotion	Adam-Streeter Smith, CNPA	Easter 21	Medium	<ul style="list-style-type: none"> <li>Develop web page for car park status</li> </ul>
<b>Ranger Services</b>				
Ranger Partnership Framework – Maintain and enhance family of Cairngorms Ranger	Adam-Streeter Smith, CNPA	Easter 21	Medium	<ul style="list-style-type: none"> <li>Agreeing work programme with Angus Alive and FLS to improve ranger cover in Glen Doll based on</li> </ul>

Services. Develop approach for CNPA Ranger Services with input from estate –based ranger services and managers.				<p>ranger grants from CNPA and FLS funding</p> <ul style="list-style-type: none"> <li>Seasonal ranger advertised for Glen Esk / Glen Doll in partnership with Estates</li> </ul>
<b>Traffic Management</b>				
Develop appropriate TTO's for Glen Doll and look at car park facilities further down the Glen	Angus Council	Timescales TBA	High	<ul style="list-style-type: none"> <li>Meeting on 31 March to progress</li> </ul>
<b>Infrastructure 2021</b>				
Infrastructure Improvements underway or in the pipeline.	Pete Crane, CNPA Craig Hudson, Angus Council, Robin Lofthouse, FLS	Timescales TBA	High	<p>Additional works in development to refurbish the overflow carpark including levelling and reinforcing the entrance Glen Doll.</p> <p>Works are being planned, subject to permissions, to increase capacity at the car park through landscaping at Glen Doll</p> <p>Issues with water is hampering the provision of toilets at Glen Doll.</p>
<b>Infrastructure &amp; Services – Longer Term</b>				
Work ongoing to produce agreed 3-5 year infrastructure improvement programme (link to new NPPP)				